What Users Want

SingleSearch, Resolver & Director’s Station

(Dynamic-Trio for E-Resources)

2004 LOUIS Users Conference
The Long Road to Nirvana

1. Search
2. Retrieve
3. Resolve
4. Receive
Nirvana!

1. Search
2. Receive
Many Components

- **OPAC** (iLink/iBistro)
  - Print collections

- **Federated Searching** (SingleSearch)
  - Electronic and Print

- **OpenURL Resolution** (Resolver)
  - The Target

- **Context Management System** (Rooms)
  - Organization

- **Use Statistics/Analytics** (Director’s Station)
  - Measurements

- **Electronic Resource Management** (ERM)
  - The new ILS?
• Search

• Let’s start in the traditional OPAC
• Retrieve

1. Search
2. Retrieve
record 1 of 1 for search periodical title "aviation week"

**Item Information**

**Aviation week & space technology**

- **Publisher**: McGraw-Hill
- **Pages**: v.:
- **Copy Info**: No copies available in any library.

**MAIN**
- **Location**: MAGAZINES--

**MAIN**
- **Location**: STACKS-- -- Note:(Bound Journals)

**PARKER**
- **Location**: MICROFILMS--
- **Textual holdings**: v. 120 - v. 150 (incomplete)

**Holdings**

- **Public Library -- Main Copies Material Location**
  - PER AVIWK: NONE
• **Resolve**

1. Search
2. Retrieve
3. Resolve
### Aviation Week and Space Technology

**Available from:**
- EBSCO Host in Academic Search FullTEXT Premier
- EBSCO Host in Business Source Premier
- EBSCO Host in MasterFILE Premier
- ProQuest in ABI/INFORM Global
- ProQuest in Research Library Core

**Classification:** Aeronautics; Astronautics

**ISSN:** 0005-2175

**Full Text Access Dates:**
- 2001-04-02 - present
- 1996-03-11 - present

**Public Library Holdings:**
- Main Copies Mat PER AVIWK: NONE

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**Item Information**
- **Publisher:** McGraw-Hill
- **Pages:** v.: 
- **Copy Info:** No copies available in

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**Search in**
- Journal Articles
- Journal Titles A to Z
- Rooms Content
- Visit A Room
- Parenting
- HomeworkHelper
- GovernmentPolitics
- CareersJobs
- ConsumerInformation
- Seniors
- HumanSexuality
- Multiculturalism
- Holocaust
- Computers
- Gayles
- Library Guides

---

**Other Resources**
- Continue search in
- Search in
- Visit A Room
- Other Resources

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**Done**
• Receive

1. Search
2. Retrieve
3. Resolve
4. Receive
MARKET FOCUS

US Airways’ first response to Southwest Airlines’ invasion of its turf in Philadelphia is more like a jab than a right-cross meant to cause any damage (see p. 44).

"GoFares" introduced on Apr. 29 by US Airways are targeted specifically at 13 Southwest routes from Philadelphia, including four cities in Florida, plus Southwest’s powerhouse markets in Los Angeles, Las Vegas and Phoenix.

For the most part, the new fares keep US Airways technically price-competitive with Southwest walk-up levels, but maintain two to three additional higher price categories, plus a first-class level. And while the US Airways fares represent a drop from archaic legacy price points, Southwest is still cheaper on many routes.

"In the vernacular of pricing circles, this is known as charging a 'stupid premium,'" said JPMorgan analyst Jamie Baker. "In the vernacular of airline executives, it is known as charging a yield premium for benefits passengers truly want — such as assigned seating, pre-boarding for elite fliers and the ability to pay $7 for a chicken Caesar wrap."
• Search

• Let’s say the user *knows* the article they want, and has the issue information in hand.
1. Search
2. Receive

• Receive
Someone should remind librarians that the library consists of all those who make the service possible and that includes the support staff.

Power-tripping professionals

I wholly agree with Linda Patek’s premise that “The Face of the Library” is not just the professional staff with an MLS degree; it is all the people working in the library. I’ve seen this power-wielding phenomenon for my whole career. The library makes it possible to create. Too many libraries, though not all, put too much emphasis on human interaction with a staff that is too busy to provide the necessary support. The Special Libraries Association recently published a report on Information Professionals of the 21st Century. One key concern states the following: “Employees are not in place to support the staff.” The Special Libraries Association contacted all of its members to see if they have the support they need. The Special Libraries Association found that 35% of its members do not have the support they need. The Special Libraries Association then contacted them to see if they have the support they need. The Special Libraries Association then contacted them to see if they have the support they need.

Castra defendendi

In view of the American Library Association (ALA), the American Library Association (ALA) Council on Information Policy (CAIP) has recommended that it is time to revisit the role of the ALA Council on Information Policy (CAIP). The recommendation should be read in the context of the CAIP’s recent report on the role of the ALA Council on Information Policy (CAIP) in the context of the ALA Council on Information Policy (CAIP). The CAIP should be read in the context of the ALA Council on Information Policy (CAIP), which includes the role of the ALA Council on Information Policy (CAIP). The CAIP should be read in the context of the ALA Council on Information Policy (CAIP), which includes the role of the ALA Council on Information Policy (CAIP).
• Search

• What about one-stop-shopping?
  – How about integrating local print holdings into the knowledge base?
  – How about integrating the e-journal holdings into the library catalog?

Let’s say the user starts in the A-Z List.
Use the Periodical List to determine whether a magazine, journal or newspaper is available in one of the Midlands Technical College Library full text databases. Click on the letter group of the publication you are looking for or fill in the search form. If you want to find titles starting with a certain phrase, check the "match start of title" button.

For more precise control of the results, use the advanced search form.

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

periodical name

- exact match to title
- match start of title
- match any word in title

search Midlands Technical College Library

This page last updated February 20, 2004.

Journal List powered by 1Cate version 1.5.5a April 26, 2004
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ISSN: 1046-8021

ISSN: 1098-8912
Record 1 of 1 records that matched your search.

Aviation week & space technology.

Call Number: ON-ORDER
Publication Information: [New York, McGraw-Hill]
Physical Description: v. ill. (part col.) ports., maps, diagrs. 31 cm.

Holdings

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Call Number Search

**Electronic Resources**
Aviation week & space technology.

**Electronic Resources**
BC studies.

**Electronic Resources**
Back stage.

**Electronic Resources**

**Electronic Resources**
Business review (Bank of Montreal)
Bank of Montreal.

**Electronic Resources**
Banker (London, England)

**Electronic Resources**
Bankers magazine (Boston, Mass. : 1964)

**Electronic Resources**
Banking.
Bank of England quarterly bulletin

Publisher: The Bank,
Pub Date: [1967]-
Pages: v.:
Copy Info: 1 copy available at Public Library -- Main.
1 copy total in all locations.

URL: http://www.bankofengland.co.uk/qblindex.htm

Holdings
Public Library -- Main Copies Material Location
Electronic Resources 1 Available in Electronic Form Available in Electronic Form

En français Español
• Search

• What about Extended Services for ILL?
A Canadian mission to Mars?

This Periodical was not found in the non-fulltext or fulltext electronic holdings.

Check holdings in other libraries: A Canadian mission to Mars

- Sirsi Demo IBistro

Check for this item through OCLC WorldCat® service

Request this item through OCLC ILL Request

Request this item through Relais Inter-Library Loan

Request this item through ILLiad Inter-Library Loan

Request this item through Information Express

Request this item through Infotrieve

Request this item through CISTI
**Journal/Article Request**

Enter as much information as possible and click Request Book.

* indicates required fields.

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Please contact us if you have further questions or require additional information.
• Search

• <<< Rewind to Search
  – Do users know where to begin?
  – Are resource content self-explanatory?
  – Could we benefit from context?
• Search (in context)

• Let’s see it all again, but this time let’s start the exploration in the Geology Room
Geologic Hazards -- Landslides (USGS)
The NLIC is responsible for distributing information about landslides to the lay public, researchers, planners, and local, state, and federal agencies.

Natural Hazards
This website provides information on volcanoes, earthquakes, landslides, tsunamis, hurricanes and much more.

Tsunami: The WWW Tsunami Information Resource
This website has several resources on tsunamis: the tidal wave generated when an earthquake occurs at sea.

Virtual Cave
Click on the cave to enter the extensive underground worlds of solution caves, lava tubes, sea caves, and others.

Glossary of Geological Terms
This website provides us with...
• Retrieve

• Search (in context)

• Retrieve
• Receive

• Search
• Retrieve

• Receive
Title: Father of Spirit and Opportunity
Database: MasterFILE Premier

Section: Insights

Father of Spirit and Opportunity

With the success of twin rovers on the Red Planet, Steven W. Squyres and his team are showing how to conduct robotic missions--and setting the stage for human exploration

STEVEN W. SQUYRES: MAN FOR MARS

- As a graduate student, worked with Joseph Veverka and Carl Sagan of Cornell University on the Voyager flybys of Jupiter, earning a Ph.D. in three years.
- On Martian rovers Spirit and Opportunity: "They had their own personality quirks even when they were babies."
- On going to the Red Planet: "Human exploration of Mars can't happen soon enough as far as I'm concerned."

It's 8 A.M. at NASA's Jet Propulsion Laboratory, and the Mars Opportunity rover team is gathering in a conference room for its daily science kickoff meeting. For "Martian sol 149"--the 149th day on the Red Planet since the start of the rover missions--it is assembling the minute-by-minute plan of what the rover will do. A little spectroscopy. "Ratting" a few rocks--that is, drilling them with the rover's Rock Abrasion Tool, or RAT. "I'm interested in knowing if this stuff is red or not," says Steven W. Squyres of the rocks that the rover is currently rolling over.

A professor of astronomy at Cornell University, Squyres, 48, is the principal investigator for the Mars Exploration Rover mission--the U.S.'s first attempt to land on Mars since the Viking landings of the 1970s.
What about Analysis?
• Director’s Station

• Your Virtual Circulation Desk
  – Counts
  – Trends
  – Measures
  – Collection Development
  – Justification
  – Relevance
### All Public Access History Measures

#### Slice Options

- **Hour Of Day**: All Hour Of Day
- **Day Of Week**: All Day Of Week
- **Hit Counts**: All Hits
- **Searches**: All Searches

#### OPAC Library

- **Library**: All OPAC Libraries
- **Single Search Library**: All Single Search Library
- **Login Status**: All Login Status
- **Transaction Date**: All Dates

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#### Hour Of Day by Measures

**Number Of Searches - Refreshed April 26, 2004**
All Public Access History Measures

Slice Options
- Hour Of Day
- Day Of Week
- Hit Counts
- Searches
- OPAC Library
- Single Search Library
- Login Status
- Transaction Date

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Number Of Searches

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- Google 194 14.91%
- EBSCOASPZ 58 4.46%
- EBSCOEOconit 221 16.99%
- EBSCOPsycARTICLES 58 4.46%
- Eric 558 42.89%
### All Public Access History Measures

#### Slice Options
- Hour Of Day
- Day Of Week
- Hit Counts
- OPAC Library
- All Hour Of Day
- All Day Of Week
- All Hits
- All OPAC Libraries

#### Search Options
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- Login Status
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## Search Event by Measures and Provider

*Excluded empty rows and columns

### Slice Options
- **Activity Date**: All Activity Date
- **Hour Of Day**: All Hour Of Day
- **Day Of Week**: All Day Of Week
- **Resolver Instance**: All Request Host

### Measures vs. Provider

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<tr>
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<td></td>
</tr>
<tr>
<td>galegroup.com</td>
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<td>1.00</td>
</tr>
<tr>
<td>SilverPlatter</td>
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</tbody>
</table>

- **British Journal of Psychology**: 1 search, 1.00 links
- **British Medical Journal**: 1 search, 1.00 links
- **Building (London)**: 1 search, 1.00 links
- **Business Review Weekly**: 1 search, 1.00 links
- **Canadian Journal of School Psychology**: 1 search, 1.00 links
- **Cancer**: 1 search, 1.00 links
- **Cell Biology and Toxicology**: 1 search, 1.00 links
- **Cellular Microbiology**: 3 searches, 3.00 links
- **Chaos, Solitons & Fractals**: 1 search, 1.00 links
- **Child & Youth Care Forum**: 1 search, 1.00 links
- **Child Development**: 1 search, 1.00 links
- **Christianity and Literature**: 2 searches, 2.00 links
- **Cineaste**: 3 searches, 3.00 links
- **Clinical Psychology**: 1 search, 1.00 links
- **Club Management**: 2 searches, 2.00 links
- **Comparative Literature Studies**: 1 search, 1.00 links
- **Computer Weekly**: 1 search, 1.00 links
- **Computers & Chemical Engineering**: 1 search, 1.00 links
- **Computers in Libraries**: 1 search, 1.00 links
- **Computerworld**: 3 searches, 3.00 links
- **Computing Canada**: 4 searches, 4.00 links
- **Conservation Biology**: 3 searches, 3.00 links
- **Contemporary Sociology**: 1 search, 1.00 links
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| British Journal of Psychology | 1 | 1.00 |
| British Medical Journal       | 1.00 |
| Building (London)             | 1.00 |
| Business Review Weekly        | 1 | 1.00 |
| Canadian Journal of School Psychology | 1 | 1.00 |
| Cancer                        | 1.00 |
| Cell Biology and Toxicology   | 1 | 1.00 |
| Cellular Microbiology         | 3 | 3.00 |
| Chaos, Solitons & Fractals    | 1 | 1.00 |
| Child & Youth Care Forum      | 1 | 1.00 |
| Child Development             | 1 | 1.00 |
| Christianity and Literature   | 2 | 2.00 |
| Cineaste                      | 3 | 3.00 |
| Clinical Psychology           | 1 | 1.00 |
| Club Management               | 2 | 2.00 |
| Comparative Literature Studies| 1 | 1.00 |
| Computer Weekly               | 1 | 1.00 |
| Computers & Chemical Engineering | 1 | 1.00 |
| Computers in Libraries        | 1 | 1.00 |
| Computerworld                 | 1 | 1.00 |
What about Acquisitions?
### Renewal Information

- **License Name:**
- **Licensor:**
- **Licensee:**
- **License Agent:**
- **Local Negotiator:**

- **Status:** Pending
- **Start Date:** 03/01/2004
- **Duration:** 1 year

- **End Date:** 02/28/2005
- **License Type:**
- **License Execution Date:** 02/20/2004

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- Completeness of content
- Performance

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- Distance education
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- Intellectual property

- Concurrent users: 0
- Concurrent user notes:
- User restriction note:
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American journal of clinical nutrition

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Location: Main Library
Full Text: 1994-01-01 - 1996-12-01

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