Bandwidth *NOT* Exceeded
Digital Reference Update
Session Overview

- Our Charges
- What We’ve Done
- What We Plan To Do
- Whatchyoo Talkin’ ‘Bout?
- Whatcha Wanna Know?
- Finale
Our Charges

- Develop implementation guidelines and statewide contact list for libraries considering digital reference service.
- Appropriate to the role of the committee, identify ways to assist libraries affected by hurricane/flood damage in restoring collections/services/facilities.
- The chairperson shall submit an annual report to the Executive Committee at the end of the fiscal year.
What We’ve Done

- The committee has reviewed and updated the “Reference Desk Contact Information” on the LOUIS website. Phone numbers and email addresses should be up-to-date now.
- Began work on the creation of a list that details what digital reference services are being offered by schools in the state, as well as contact information.
What We Plan To Do

- Meet during LUC
- Begin developing guidelines for implementation of digital services
- Examining specific resources with “universal” appeal and reporting on those services (perhaps via list-serv?)
- Creating and offering “how-to” workshops (outside of LUC) that address services, software, etc. (including Camtasia, Flash, and Second Life)
Whatchyoo Talkin’ ‘Bout?

- Most often the committee discusses initiatives at schools that are represented on the committee…but we know other schools are “doing” digital reference!
- We want to know what you are doing, & your input – but we don’t want to *bug* you with yet *ANOTHER* survey
- With that in mind….
ON THE SPOT! What’s the Buzz?

We want to know what you’re doing RIGHT NOW

- LLA as venue for technology workshops
- Technology workshops GOOD
- Be more mindful about SLIS students
- Retreats
- Southern (BR): condensing; info commons; new webpage; meebo; tutorials; phone
ON THE SPOT! What’s the Buzz?

- Smaller colleges who want to get into VR – database of VR experts to help set up free resources (e.g., Jenna & Meebo)
- Meebo @ McNeese
- Meebo @ LSU – reference shifts
Whatchyoo Wanna Know? Q&A!
Bandwidth *NOT* Exceeded: FYI

- Presentation URL
  http://www.ulm.edu/~lowe/DRCLUC08.ppt
- Digital Reference Committee Site
  LOUIS > Committees > Digital Reference
- Megan Lowe @ ULM
  http://www.ulm.edu/~lowe
- My Contact Info
  ◦ lowe@ulm.edu
  ◦ (318) 342-3041
THANKS FOR COMING!

If the committee or I can be of service to you or your institution, please don’t hesitate to contact me. We would be glad to help you in any way we can!