Introduction and Overview
Thursday, October 9, 2008
By Nital Sheridan, Ochsner Medical Library
&
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Agenda

- NN/LM overview
- Services and Resources
- NN/LM in Louisiana
  - McNeese
  - Ochsner
- HSLAL
Resources for Members of the National Network of Libraries of Medicine (NN/LM)

Advancing the progress of medicine and improving the public health through access to health information. Join the network or find local resources by clicking on the links below or call us at 1-800-338-7657.
NN/LM Web Sites

- www.nnlm.gov
- www.nnlm.gov/scr
Services & Resources

- Provide outreach
  - NN/LM equips and encourages Network members to extend their services and expertise to groups, agencies, and institutions beyond their traditional reach

- Resource Sharing & Document Delivery
  - Docline
  - EFTS (Electronic Funds Transfer System)
  - Loansome Doc
Services & Resources

- Health Information on the Web
  - For Health Professionals
  - For the Public
- Funding
  - National (NLM)
  - Regional opportunities
- Training and Educational Opportunities
  - In person or on-line (live or archived)
  - Print sources, websites
Contact Information

Address:

National Network of Libraries of Medicine, South Central Region
Houston Academy of Medicine - Texas Medical Center Library
1133 John Freeman Blvd
Houston TX 77030-2809

Phone: 713-799-7880 or 800-338-7657
Email: nnlm-scr@exch.library.tmc.edu
155 member libraries in Louisiana
- From Vermilion Parish Library in Abbeville to the Franklin Parish Library in Winnsboro
36 are full members
- From CHRISTUS St. Frances Cabrini Hospital, Medical Library in Alexandria to the Slidell Memorial Hospital Medical Library in Slidell
Several years ago, when we joined, we received a computer, fax machine and printer as part of a grant, and with that we had access to some printed literature, attended a workshop, and if I remember correctly, a member of their staff conducted a workshop for our staff. We also received access to Medline Plus medical database, and received $500 credit for printing of materials from their library. Sadly, while the computer has been used, the credit has not. We also had two ladies come and conduct a workshop for our local medical staff on the use of the databases. Other than that, mostly, the honor of being a member and therefore using it in local publicity, etc. They were very nice to deal with, and very professional.
University’s core value regarding university-community alliances.

In May 2007, the Frazar Memorial Library implemented Odyssey electronic delivery. Medical-related requests increased from 22% to 31% of total as a new market was tapped – part-time graduate nursing students who were on campus maybe one night per week.

Docline’s 24 hour turnarounrd time.

McNeese students do clinicals in area hospitals.
Why consider Docline?

Personal/Professional Background

- 02809A
  As Serials/Interlibrary Loan Librarian at Roger Williams University, participated in the pilot program for Docline.
- Member of HLSAL, and former ARIHSL member
- Wanted an opportunity to connect with the Louisiana medical libraries and the medical community of southwest Louisiana.
Investigation:

- Benefits
- Costs
- Impact on interlibrary loan

- Proposed timetable (if recommending)
Immediate benefits for Library

- Decline interlibrary loan
  - Access to non-OCLC collections
  - 24 hour response
  - Limit on charge to $9.00/$11.00

- Continuing Education opportunities (free)

- Grants
  - NLM
  - SCR
Member since 1983
More than just services and resources
  Networking opportunities
  Support system
  Disaster back up
Costs

- Membership cost: none
- Cost of Docline request: none
  - No request charge
  - Only cost from non-free lenders ($9/$11)
- Cost for equipment/software: none
- Staff time to enter serial holdings into “Serhold”
McNeese:
Parameters for inclusion in serhold

Formats for inclusion:
- Print and microform – both in the serials and book collection

Subject areas:
- Medicine/Health
- Nursing
- Biology
- Environmental Studies
- Family/Nutrition Studies
- Rad Tech
- Psychology
- Social Work
- Veterinary Science
++ Library Science added later
Potential benefits of Participation

- Community outreach for the Library, University.
- Networking with Louisiana medical libraries
- Collaborative efforts encouraged
Drawbacks

- ILLiad-Docline interface not seamless, as the ILLiad-OCLC interface
- Lending Services: would need to capture Docline requests and load into ILLiad, using macros that LOUIS could install. Requires logging into Docline to capture and later to update,
- Borrowing Services:
  - Requests manually input into Docline
    - Or jump-start with PMID
  - Few Odyssey libraries, but more Ariel suppliers than expected.
Conclusion

- Decision to apply approved.
  - March 29, 2008
- Application submitted
  - April 3, 2008
- Application approved
  - April 24, 2008

LAUMUL
1 page application

http://nnlm.gov/scr/services/mbrapp.pdf
Original Timetable

- Submit paperwork and get approved
  May 2008 (April 3, 2008)
- Selection of titles to add holdings to Serhold
  June 2008 (May 22, 2008)
- Begin input of local holdings into Serhold
  June 2008 (May 2008)
- Setup of ILL, includes LOUIS macros and setup of routing tables
  July 2008 (July 22, 2008)
- Completion of listing in Serhold
  August 2008 (July 30, 2008*)
- Begin ILL lending services
  August 2008 (June 11, 2008)
- Begin ILL Borrowing services
  August 2008 (August 27, 2008)
How does Docline work?

- Libraries establish routing tables
  - Up to 20 in a cell
  - Determined by library; subject to approval by region (i.e. SCR)
- Borrowing requests are matched to serhold listings for libraries in cell 1, then cell 2,
- When a match is made, the request is routed to that library.
  - Lending libraries can receive email notification of new requests
Docline Lending began ahead of schedule

- The usual means of receiving requests
- We applied to be a Docline participation.
- As our holdings started to appear
Results: ILL Lending

- June 11-Sept 22, 284 Decline lending request, 270 filled
  - From 52 LA, 29 TX, 20 Canada libraries
- Journal of Cellular Physiology (7)
- Family Journal (7)
Results: ILL Borrowing

- Started August 27, 2008
- 16 requests sent through Sept 26
  - 4 LA; 5 TX; 1 Canada

- Search by PMID
Questions?
Health Sciences Library Association of Louisiana

Established

Mission:

To encourage and promote cooperation and communication among the librarians and library managers of health science institutions in the state of Louisiana. To this end, the Association is dedicated to the support of and the furtherance of programs which enhance the objectives of health sciences librarianship.
HSLAL

Health Sciences Librarians
- Academic
- Medical
- Corporate
- Special
- Public
HSLAL

Benefits
- Networking
- Support system
- Education/Training opportunities
Web site:
http://hslal.org

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Thank you for attending!

We appreciate your time!