Interstate Less Traveled: Moving Services To Our Delgado Students

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OVERVIEW

- Provide reference assistance to students irrespective of physical location
- Provide contact with the Librarian and effective library assistance
- Eliminate unnecessary travel and time
LOGISTICS

- **Northshore:**
  - 2,315 students
  - 3 buildings – Covington, LA
  - 1 building – Slidell, LA
  - Distance: 35 miles/40+ minutes

- **Charity School of Nursing [2 programs]:**
  - RN – 710 students – New Orleans, LA
  - PN – 75 students – Metairie, LA
  - Distance: 8 miles/20+ minutes
Northshore Locations: Slidell & Covington

- One way
  - 40+ minutes
  - 35 miles
Nursing Program Locations:
RN - Downtown & PN - Metairie

- One way
  - 20+ minutes
  - 08 miles

[Map of routing with Interstate 10 sign and directions]
Feasibility Discussions

- Is there a need for virtual librarian?
- Is there a central location where students can access the virtual environment?
- Is there equipment available to bring multiple locations together?
- Is there software available?
- What training is needed?
Distance Learning

- Delgado’s Online Experience
- Library Support
- Elluminate
  - Virtual Office
  - Easily accessible via internet
Links:

To join the session, please click on the link below within 30 minutes of the specified time.

Join the Elluminate *Live!* session

To invite others to join the session, e-mail the following link:

https://sas.elluminate.com/m.jnlp?sid=2007197&password=M.15838A719511A01B5FA3EA07B9EC5D
Distance Learning

- Delgado’s Online Experience
- Library Support
- Elluminate
  - Virtual Office
  - Easily accessible via internet
Access

- Typically accessed via Blackboard
- Can be accessed via URL

For Library use:
- Created virtual office
- Placed link on desktop of computers at other site
- Provided instructions for student access
Discussions w/ Students & Faculty

- Bibliographic Instruction
- Student Needs
- Faculty involvement
- Assignments
- Results
Student Research Skills

- Most students were in developmental classes
- None of the students had used library databases before
- None of the students were comfortable evaluating database resources
Librarian Interaction

- Library databases used 100% of the time
- Assignments completed more quickly
- Accurate citations
- Acceptable summaries
- Selection of appropriate scholarly materials
Students Without Librarian Assistance

- Students were at a loss on how to proceed with the research
- Took longer to complete the assignment by 45 – 75 min.
- Confused about scholarly publications
- Lacked proper citation and/or format
Librarian’s View From The Curb

- Librarian’s interaction with the first assignment allowed for the completion of following assignments with little or no help.

- Students exhibited increased confidence and self-assuredness.
Recommendations:

- Continue to use Elluminate! software.
  - Software will stay open on the library website
  - Designate a computer for library use in one of the Covington buildings.
- Add webcams with built-in VOX including headphones with microphones.
- Mouse override will be available on each computer by the librarian.
QUESTIONS & SHARING