ILL-Driven Acquisitions
A PILOT AT THE UNIVERSITY OF NEW ORLEANS LIBRARY

Janet Crane
Oct 13, 2011
Traditional Models

- Approval Plan
  - Booksellers pre-select potentially valuable works
- Direct requests from faculty
  - More likely to circulate
  - Most faculty don’t take the time
- Librarian selections
  - Catalogs, bibliographies, book reviews, etc.
- Donations
Circulation Rates

 Literature: 20-35% of books on shelves ever actually circulate

 UNO: 20% (not based on a full study)
Goals

- Supplement traditional acquisitions
- Find items that approval plans miss
- Circulate purchased materials
- Faster turnaround time
Pilot

- Limited to faculty requests
- Amazon.com 2 day shipping
- Rush physical processing
- Prefer recent publications
- Prefer hardback
- Charge to departmental book fund codes
Results

- Total Purchases: 44
- Circulation Rate: 75%
- Turnaround time: 3-4 bus days
- Total Cost: $2641.08 ($528 ship)
- Avg book price: $48
Results: Departments

- Humanities: 39%
- Social Sciences: 34%
- Sciences: 25%
- Education: 2%
- Engineering: 0%
- Business: 0%
Results: Users

- 18 total users
- 14 departments
- Top two users = 47% of total
- Most users 1 or 2 requests each
Workflow

- **ILL**
  - Check catalog & GOBI

- **Amazon**
  - Wish List, Add fund code

- **Notify**
  - Triggers order process

- **Order**
  - Expedited shipping

- **Process**
  - Rush processing (PO #)

- **Contact**
  - Customer pick up
You've added an item to your Wish List

You added Why Cats Paint: A Theory of Feline Aesthetics by Burton Silver to RUSH-ILL.

Move to another list

Add Comments, Quantity & Priority

Comments:
BFA

Quantity Desired: 1
Quantity Received: 0
Priority: medium

Find someone's Wish List

Enter name or e-mail

Added October 6, 2011
Add comments, quantity & priority
Dear Dr. Blank,

We recently received your Interlibrary Loan request for the following item:

Title: The Spatial Humanities: GIS and the Future of Humanities Scholarship
Author: Bodenhamer, David
Date: 2010

UNO Library has decided to purchase this item for our permanent collection. We will be expediting our normal purchase process in order to fulfill your immediate need. We expect to have this item available for you to pick up within the next 3-5 business days.

You will receive an email notification when the item is available for pickup at the Library Circulation Desk. Please contact us if you have any questions or encounter any difficulties with this process.

UNO Library Interlibrary Loan Department
libill@uno.edu
504-280-6548

Bcc to Acquisitions triggers purchase
Include a back up Acquisitions staff and subject specialist
2-Day shipping
Flagged for rush processing
Acquisitions notifies user

This item is now available for you to pick up at the Library Circulation Desk.

Dear Dr. Blank,

We recently received your Interlibrary Loan request for the following item:

Title: The Spatial Humanities: GIS and the Future of Humanities Scholarship
Director: Bodenhamer, David
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Challenges

- Amazon prime
- Staff absences
- Delayed shipping
- No money
- Confusion about pick up
- Second copies (ebook or spec coll)
- Duplicate orders
- ILL staff becomes selector
The Future

- Analyze spending patterns
- Adding e-book PDA plan
- Change wish list to approval
- Amazon brief records
- Amazon binding
Works Consulted