LOUIS: The Louisiana Library Network

2010-2011 Annual Report
To
The Louisiana Board of Regents

September – June, 2011
# Table of Contents

**Executive Overview**  
3  
**Maintain, Support and Manage SirsiDynix Symphony System**  
6  
  - Implementation of Symphony functions  
  6  
  - Create customized services for LOUIS libraries as needed  
  7  
  - Keep LOUIS libraries informed of changes to the system and disseminate information  
  8  
  - Protecting User Identity and Information Resources  
  9  
**Negotiate Statewide Licenses for Electronic Resources**  
10  
**Maintain, Support and Manage ILLiad**  
11  
**Maintain, Support and Manage Discovery Solutions**  
11  
**Serve as an Information Resource**  
12  
  - Attend SirsiDynix COSUGI Conference  
  12  
  - Publish LOUIS Newsletter and maintain the LOUIS website  
  12  
  - Host and conduct LOUIS System Administrators meetings  
  12  
  - Provide ongoing training for LOUIS libraries  
  12  
  - Serve as a Resource for Louisiana Libraries and Library Associations  
  13  
  - Create, maintain and manage listservs for LOUIS and the Louisiana Board of Regents  
  13  
**Maintain, Support and Manage LOUISiana Digital Library System**  
13  
**Serve as a Resource for LOUIS and LALINC Committees**  
15  
**Keep abreast of Automation, Trends, Applications, Training and Tools**  
15  
**Cooperate with Libraries beyond Louisiana**  
16  
**Work with the LLN Commission**  
16  
**Appendices**  
17  
  - Listservs Used by LOUIS  
  18  
  - System Admin Boot Camp Agenda  
  19  
  - LOUIS Electronic Resources  
  24  
  - LOUIS Mini-Consortia  
  26  
  - LOUIS ILLiad Users Meeting Agendas  
  28  
  - System Administrator Meeting Agendas  
  30  
  - Training & Conferences Attended by LOUIS Staff  
  34  
  - LOUIS Presentations  
  35  
  - Training Conducted By LOUIS Staff  
  36  
  - Site Visits Made by LOUIS Staff  
  37  
  - LOUIS Users Conference (LUC 2011)  
  38  
  - Surveys by LOUIS Members  
  47  
  - LOUIS Article Citations  
  48  
  - LOUIS Consortium Involvement  
  49  
  - Listservs Managed by LOUIS  
  54
Executive Overview

LOUIS: The Louisiana Library Network Consortium was established in 1992 as a collaboration among Louisiana’s academic libraries to provide and enhance equal access to library services and information resources to all publically funded academic libraries; to maximize the purchasing power of the consortium; and to save money and share expertise in order to support research, teaching and learning on each campus. LOUIS supports all libraries in the University of Louisiana System, the Louisiana Technical and Community College System, the Southern University System, the Louisiana State University System, the Louisiana Academic Independent Colleges and University Network, and LUMCON. In addition, LOUIS works closely with the State Library of Louisiana, parish libraries, state archives and museums, and private museums. LOUIS continually considers the needs of K-12 when negotiating for e-resources.

This was a trying yet successful year for the LOUIS consortium. For the first time in almost two decades the funding model changed resulting in strategic cuts and a grassroots publicity campaign. Driven by the passion of the librarians and staff in academic libraries, the effort to garner support to reinstate funding accomplished three goals: first, to establish funding for the 2010-11 fiscal year; second, to publicize the LOUIS consortium and the benefits to academics and the state; and third, to establish a sustainable funding model for the future. All three goals were met in HCR 129 and the willingness of the new Commissioner of Higher Education to acknowledge and support the contributions of the consortium. Regent support will once again be the single most important factor in the success of delivering services and resources to all colleges and universities in Louisiana equally, thus “leveling the playing field” while “doing more with less.”

LOUIS is supported by a central support staff of eight, located on the LSU campus, and provides information technology solutions to consortium members in a cloud computing environment. All services and resources offered are recommended by committees and approved by the LALINC Executive Committee which is comprised of Deans of LOUIS libraries. These services and resources are provided at one-sixth the cost it would be if each library attempted to implement this on its own. In 2010 alone, LOUIS purchased over $19 million worth of services and resources on behalf of Louisiana’s academic libraries for $3.2 million. This is a savings of almost $16.8 million. Since 1992, LOUIS has saved the state of Louisiana over $167,566,780.

The history of LOUIS funding demonstrates that adequate funding creates success. In 1992, LOUIS funding was sustained by grants from the Board of Regents, the Federal government and member fees. In 1995, the state legislature allocated $1,085,000 to LOUIS via the Board of Regents and the remainder of the budget was funded through membership fees. By 2000, based on the success of the collaboration and the fact that all institutions benefited equally, the Board of Regents support of LOUIS grew to $2,737,601 (70%) of the budget. Members provided the additional $1,173,258 (30%). This 70-30 split remained through 2009.

In 2010, due to Board of Regents budget cuts, the LOUIS consortium funding was reduced to $500,000 (16%). The consortium implemented strategies to reduce the total budget to $3.167M. Members made
up the remaining $2.67 million (84%) budget with a stipulation that they could not sustain this type of support in coming years. If the consortium did not regain State/Regents funding, each library member would have to determine what it could afford and drop services and/or resources. This would imperil the fundamental goal of the consortium: to provide the same services and resources to all libraries. LOUIS members created a grassroots effort to raise awareness of the fundamental need to reinstate state support for a project that has been extraordinarily successful in “doing more with less”. In 2011, the grassroots effort was successful and the Board of Regents obtained $500,000 from state appropriations. Along with the continued commitment of $500K, the Board of Regents supported LOUIS with $1 million (27%). Membership fees made up the remaining $2.674 (73%) of the budget. The Regents also provided an end-of-year grant for $150k to offset reductions in funding.

The sudden drop in funding also resulted in a two-part fiscal cycle of two months followed by ten months. This was necessary in order to continue services for the 2 months with the funding available ($500k) while working on the remaining 10 month strategies for services, resources and funding. Through all the distraction of funding issues, the LOUIS staff continued to provide exceptional service to members and this report details those accomplishments. This executive summary provides some of the highlights of the past 10 months.

LOUIS was successful in licensing and providing the following services and resources:

- SirsiDynix Symphony, the library staff client and the electronic catalog
- SirsiDynix Web2, the union catalog
- OCLC Atlas ILLiad, the inter-library loan system
- OCLC CONTENTdm, the digital library system
- LinkSource and A-to-Z, the URL resolver and title list for LOUIS resources
- EZproxy authentication technology
- 77 Electronic Resources (academic journals, full-text and abstracting services, citation databases, etc.)

The major highlights from this past year include:

- Loaded, on average, 140,000 A-to-Z records each month for 30 sites
- Renewed 77 e-resources by negotiating deep discounts and 10 month licenses
- Invoiced and received payment or PO’s from all LOUIS members
- Hosted one System Administrators’ Meeting
- Met with the LALINC Executive Committee monthly
- Spoke to newspapers, radio hosts, faculty, staff and system administrators on the funding crisis
- Met with LLN Commission and Board of Regents 8 times
- Upgraded the SirsiDynix Symphony system on Beta, Training and Production servers
- Conducted Symphony e-Library training classes
- Worked with MARCIVE to fine-tune the MARC file processing
- Conducted training at Delta Community College
- Circulated over 1.2 million items through Symphony WorkFlows
- Provided results for over 4 million searches in Symphony e-Library
- Conducted CONTENTdm training for the State Library of Louisiana
- Continued to implement new and enhanced Symphony functionality
- Added to and maintained existing documentation database with 700+ documents
- Worked with SirsiDynix to improve upgrade scripts
• Worked with UNIX server administrators in the areas of disk space management, security, backup and recovery, and operating system maintenance
• Worked with LOUIS sites and EBSCO to continue to enhance the A-to-Z with MARC service
• Attended user conferences for SirsiDynix, ILLiad, and CONTENTdm.
• Implemented numerous custom processes and completed database cleanup projects for LOUIS members
• Actively communicated with sites using email, listservs, and social networking tools such as Twitter, Facebook, YouTube and the LOUIS website
• Managed 10 listservs
• Hosted the LOUIS Boot Camp for new System Administrators
• Upgraded the subnet for EZproxy authentication software
• Supported 14 mini-consortiums for electronic resources purchased on behalf of subsets of LOUIS member libraries
• Offered trials of new e-resources
• Completed 95,781 interlibrary loan requests
• Customized ILLiad pages
• Coordinated and led North and South LOUIS ILLiad users meetings
• Implemented a full-featured trial of EBSCO Discovery Service (EDS)
• Published the LOUIS Newsletter
• Hosted the 33rd System Administrators’ Meeting
• Made 8 presentations including presentations to the Legislature
• Served on various committees with library industry staff regionally, nationally, and internationally
• Participated in beta testing processes with SirsiDynix and CONTENTdm.
• Wrote scripts to capture SirsiDynix Symphony usage statistics in Microsoft Excel format
• Wrote scripts to capture LOUISiana Digital Library statistics
• Added 8 new collections to the LOUISiana Digital Library
• Facilitated the addition of 37,314 new items to the LOUISiana Digital Library for a total of 190,614 items
• Investigated, selected, and implemented new software (WordPress) to host the LOUIS website to replace the soon-to-be obsoleted Lotus Notes platform
• Investigated and tested various solutions to replace LOUIS Contacts (WordPress) and Documentation (FootPrints Knowledge Base) databases to replace the current Lotus Notes platform
• Re-subscribed to Oxford English Dictionary
Maintain, Support and Manage SirsiDynix Symphony System

SirsiDynix is the software company that developed and enhances the integrated library system (ILS), Symphony, which includes e-Library and WorkFlows, StaffWeb and the virtual union catalog, Web2, used by LOUIS libraries and supported by the LOUIS staff.

LOUIS staff investigated and worked with EBSCO technical staff on a new product called EBSCO Discovery Service (EDS) that will allow simultaneous searching of library catalogs, a function that will be lost with Web2, a product which SirsiDynix is sun setting. It allows patrons to search electronic resources simultaneously. During the current trial, technical difficulties were encountered and solved through regular conference calls with EBSCO staff. In addition, special script processes have been designed and written to extract Symphony record data to programmatically transfer to EBSCO EDS servers. Once the technical operations are mature, LOUIS institutions will test EDS to determine if the product meets their requirements, and make a recommendation to the Research and Development Committee whether or not LOUIS should purchase EDS for the consortium. This project was started in October 2010. The R&D Committee is currently evaluating the product and will make a final recommendation to LALINC.

LOUIS staff upgraded the Beta server in March, the Training server in April, and the Production server on May 23, from Symphony version 3.3.1 to version 3.4. From earlier discussions between LOUIS staff and a broad group of SirsiDynix managers, the unique environment of LOUIS Symphony was acknowledged and the SirsiDynix managers agreed to continue to support the bulk_upgrade script that LOUIS staff uses to upgrade the multiple instances of the Symphony system on a server. Enhancements to bulk_upgrade improved the 3.4 upgrade process.

Symphony e-Library training class was given by LOUIS staff on July 23, 2010. Sites that attended were: Baton Rouge Community College, Delgado Community College, Fletcher Technical Community College, LSU, LSU at Alexandria, LSU Law Center, LUMCON, McNeese State University, Nicholls State University, Nunez Community College, Our Lady of the Lake College, River Parishes Community College, South Louisiana Community College, Southeastern Louisiana University, SOWELA Technical Community College, Southern Baton Rouge, Southern New Orleans, University of Louisiana at Lafayette, University of Louisiana at Monroe, University of New Orleans.

LOUIS worked with MARCIVE and LOUIS government document sites to change the source of the OCLC number in government document electronic records. This was done in order to help sites who have already implemented, or plan to implement, WorldCat Local “quick start” which requires consistent formatting of the OCLC numbers. LOUIS staff assisted McNeese University library with the implementation of WorldCat Local.

LOUIS staff conducted training at Delta Community College on August 19-20, 2010.

Implementation of Symphony functions

The LOUIS staff supports the Symphony system for all member libraries. The LOUIS staff:

- maintained existing documentation and developed new documentation related to Symphony
- worked with SirsiDynix technical staff to improve the bulk_upgrade script used in upgrades
• worked with UNIX server administrators in the areas of disk space management, security, backup and recovery, and AIX maintenance
• worked with LOUIS sites to continue to enhance the A-to-Z with MARC service
• encouraged member libraries to actively participate in conferences and listservs
• attended SirsiDynix COSUGI 2011

LOUIS continued to provide assistance to other SirsiDynix customers (approximately 4,000 library and consortia clients) through SirsiDynix listservs and SirsiDynix discussion forums.

Create customized services for LOUIS libraries as needed

The LOUIS staff has an extremely deep level of knowledge related to the services supported. This knowledge benefits the consortium members in numerous ways. For example, LOUIS staff can make configuration changes and database updates for which vendors would charge a premium price. In 2010-11, this expertise of LOUIS staff to implement these features saved the consortium members an additional $1,091,400.

The custom services and features implemented include:

• Created custom report to remove access by means of an obsolesced staff client
• Implemented Demand Management to better facilitate request for library materials
• Edited call number and locations for LSU
• Edited custom circulation stats for all sites
• Extracted government documents with zero in OCLC number for LSU
• Exported MARC holdings records based on a search string for LSU
• Wrote custom version of Edit Items Globally for LSU
• Wrote scripts to list bibs with RDA in 040 for LSU
• Wrote scripts to list bibs with OrLoB in 040 for UNO
• Wrote scripts to list bibliography data for UNO
• Wrote scripts to list unique language codes/descriptions for LSU
• Wrote custom report to find temporary government documents for all sites
• Wrote scripts to list LC call numbers with copy number for LSU
• Added 040 keyword index for UNO
• Edited call numbers for LSU
• Wrote scripts to list output charges by profile for LSUA
• Wrote scripts to extract cash paid for overdue fines and FTPs to institution bursar system for LSUE
• Cleaned up EZproxy log files for all sites
• Removed old Symphony Logs for all sites
• Corrected bad government documents in MARCIVE file for all sites
• Wrote scripts to list 490 with 1st indicator = 0 for LUMCON
• Wrote scripts to globally edit the 008 field in MARC holdings records for LSU
• Wrote scripts to get circulation stats for previous year for all sites
• Wrote scripts to get e-Library stats for previous month and previous year for all sites
• Wrote scripts to globally edit the 008 field in bib records to change language for SU, Tech
• Implemented Google book e-Library customization for BRCC, LSU, LSULaw, McNeese, SLU, UNO
• Wrote scripts to output “web auth id” for Active Directory for LSU
• Assisted LSU in implementing patron authentication using Active Directory
• Implemented custom User Pin Changes for Delgado, Fletcher, McNeese, Nicholls, SUS
• Modified LOUIS file of MARC records for LSUA
• Edited classification schemes and call numbers for 16,000 call number records for LaTech
• Wrote scripts to insert 561 and 710 entries into NetLibrary records for LaTech
• Added government document logging to LSULaw’s e-Library pages
• Modified policy extract script for EBSCO Discovery for all sites
• Wrote custom report to replace MARC-o-Matic for all sites
• Edited LOUIS EZproxy authentication webpages for all sites
• Assisted ULM in migrating from old EZproxy to new EZproxy
• Removed corrupt bib records loaded in migration for LDCC
• Researched process to rename library for ULM
• Removed unused custom reports for all sites
• Created list of authority records with specific formats and tags for LSU
• Upgraded Symphony servers for all sites
• Edited statistics reports to use Perl's Spreadsheet module for all sites

The following are on-going services provided by LOUIS:

• Monitor Symphony error logs
• Maintain and enhance government document loads
• Maintain and enhance backup scripts
• Test disaster recovery procedures
• Monitor Big Brother alerts
• Custom e-Library
• Maintain Web2
• Maintain LOUIS EZproxy
• Manage A-to-Z with MARC
• Monitor and troubleshoot WorkFlows maintenance reports
• Upgrade and maintain StaffWeb
• Maintain operating system on Symphony servers
• Maintain Apache web server software on 3 servers
• Monitor and maintain FootPrints trouble reporting system

Keep LOUIS libraries informed of changes to the system and disseminate information

LOUIS uses listservs, a website, Facebook, Twitter and YouTube to communicate with library staff. These media allow LOUIS to be in constant and immediate contact with library staff. During FY 2010-2011, these media communications were especially useful in coordinating response and actions to the fiscal crisis.

The lists are specific to certain areas of the library and allow list members to share and solve problems. A list of the listservs used by LOUIS appears in Appendix A.

The website is used to provide operational information and links, to archive information, and to share news and announcements. It can be accessed at: http://www.louislibraries.org.
LOUIS continues to use Facebook. Information is duplicated from the website to the Facebook page to insure LOUIS reaches as many professionals as possible. Access LOUIS on Facebook by logging into and searching for “LOUIS: The Louisiana Library Network.”

Twitter is a social networking tool that LOUIS implemented to open access via this medium. Information posted on Facebook is automatically “tweeted” to the Twitter account. To follow LOUIS on Twitter: [http://www.twitter.com/louislibraries](http://www.twitter.com/louislibraries).

On August 11, 2011, the LOUIS Staff conducted a one-day System Admin Boot Camp. It was designed to introduce new System Administrators to the services, language, and processes that LOUIS provides each member library. Attendees are listed below. The System Admin Boot Camp agenda appears in Appendix B.

<table>
<thead>
<tr>
<th>Name</th>
<th>Institution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adam Viator</td>
<td>BPCC</td>
</tr>
<tr>
<td>Amy Reese</td>
<td>BRCC</td>
</tr>
<tr>
<td>Hugh Carter</td>
<td>Delta</td>
</tr>
<tr>
<td>Marty McKaskle</td>
<td>Delta</td>
</tr>
<tr>
<td>Arlene Dupre</td>
<td>LSU-E</td>
</tr>
<tr>
<td>Michelle Anderson-Comeau</td>
<td>LSU-E</td>
</tr>
<tr>
<td>Susan Morrison</td>
<td>LSULaw</td>
</tr>
<tr>
<td>Lucas Huntington</td>
<td>OLOL</td>
</tr>
<tr>
<td>Maggie McCann</td>
<td>OLOL</td>
</tr>
<tr>
<td>Amy Baptist</td>
<td>SLU</td>
</tr>
<tr>
<td>Darren MacLennan</td>
<td>Sowela</td>
</tr>
<tr>
<td>Rosalind Chester</td>
<td>SUNO</td>
</tr>
<tr>
<td>Laurie Gaillard</td>
<td>SUNO</td>
</tr>
</tbody>
</table>

**Protecting User Identity and Information Resources**

LOUIS protects users’ identity by encrypting user-sensitive transactions, like user account information submitted over the Internet. These transactions have been encrypted in e-Library (SirsiDynix online catalog, formerly iLink) since 2004. Encryption requires “certificates” that specify the trusted certificate granting authority, the web site for which the certificate was granted, and the expiration date of the certificate.

LOUIS protects information resources by using authentication software called EZproxy. EZproxy brokers web requests between patrons and information databases. Those information providers require the campuses to limit access to their students and faculty. EZproxy allows libraries to provide that access to both on-campus and off-campus students and faculty. Electronic resources are valuable assets to which only authorized students, staff, and faculty are provided access. LOUIS has taken pains to encrypt authentication in order to protect patron identity and privacy. Nineteen LOUIS members use LOUIS hosted EZproxy software for authentication. The remaining LOUIS members support this functionality locally. Both options authenticate using custom software that queries either the Symphony patron file to validate user credentials against information in that system or a file of users on a campus system. In August 2010, the EZproxy server IP address was changed due do to an internal network change. Also, in August 2010, custom processes were developed allow patrons to pass through EZproxy during a SirsiDynix Symphony upgrade.
Negotiate Statewide Licenses for Electronic Resources

On June 25, 2010, LOUIS was informed that the Board of Regents had eliminated funding for the LOUIS project. This immediately impacted our July 1 electronic resources renewals. After several conversations, the Board of Regents was able to allocate $500,000 and LOUIS was able to renew all resources for two months.

Before the end of August, the LALINC Executive Committee voted to cancel six electronic resources and services and fund the remaining budget with LOUIS membership fees. The cancelled products were Oxford English Dictionary, CQ Global Researcher, International Political Science Abstracts, SPORTSDiscus, World Book, and Serials Solutions 360 Search.

The remaining ten months of the fiscal year were funded by the member libraries. A list of all the electronic resources can be viewed in Appendix C and also on the LOUIS website.

LOUIS continues to create mini-consortiums for electronic resources when two or more libraries come together to purchase a specific product based on similar needs. LOUIS negotiates the price and handles the billing. Often discounts are directly related to whether there is a centralized billing site and if one organization can sign the contract for all participants. LOUIS pays the invoice and bills the participants. No mini-consortium is ever finalized without the expressed consent of the Dean or Director of the participating libraries. The current list of mini-consortium partnerships can be viewed in Appendix D and also on the LOUIS website.

While the mission of LOUIS is to serve the library community in higher education, it is a mission of higher education to serve and help, when possible, those outside of higher education and within a broader community. Keeping this in mind, when LOUIS negotiates for a resource, if that resource is pertinent to the State Library/Public Library community or the K-12 community, LOUIS will obtain pricing. This provides a two-fold benefit for higher education and indeed, the state. First, negotiating for the entire library community within a state ensures the best leverage to obtain optimum savings. Second, access to these resources from school and parish libraries, facilitates information literacy and better prepares students for post-secondary education. Therefore, each community supports the other to foster better educated citizens. LOUIS negotiated several resources for the K-12 communities this past year:

- Gale/Cengage Learning For Students Series: $100,000 if purchased by June 30, 2011; $175,000 afterwards. The retail value of this product is $5,934,000. LOUIS and the state and public libraries already have these resources.
- EBSCO databases: $230,000. The retail value is $1,100,000. LOUIS and the state and public libraries already have these resources.
- World Book PowerPack for all 3 communities, higher education, state and public, and k12: $550,000. While more expensive than what was purchased in the past it is a more comprehensive collection. The retail value is $1,179,490. If each community purchased separately:
  - LOUIS: $167,557.60
  - Dept. of Educ.: $1,181,130.00 (based on individual school districts purchasing)
  - State Library: $380,802.80 (based on individual parish libraries purchasing)
- LearningExpress Job and Career Accelerator, Computer Skills Tutorials and Computer & Internet Basics: $11,000. The retail value is $1,000,000 ($500 x 2000 buildings).
Maintain, Support and Manage ILLiad

Seventeen LOUIS members use the ILLiad interlibrary loan software, hosted by Atlas Systems in Virginia. These sites completed 95,781 interlibrary loan requests between September 1, 2010 and July 31, 2011.

Atlas Systems released ILLiad version 8.1 in April 2011. LOUIS members have been upgraded to the new release. ILLiad 8.1 includes many enhancements and improvements, such as all new Word document templates using Excel data files, and sending and receiving documents in PDF format. Every form in the client was completely redesigned. The processes have not radically changed, but the new client has made tasks. Future ILLiad versions will not require administrative privileges to update the client.

In 2010 Atlas provided new updated patron webpages for ILLiad. Over the past year Atlas has worked with LOUIS to customize these pages for each LOUIS site at no cost to LOUIS. Several LOUIS sites are now using these updated webpages.

The International ILLiad Users’ Conference was held in March 2011 followed by the North and South LOUIS ILLiad user meetings held in April. The International ILLiad Users Conference was held in Virginia Beach, Virginia on March 23-25, 2011. Over 300 people from across the nation attended including one person from LOUIS and one person from LSU.

The North LOUIS ILLiad user Meeting was held on April 7, 2011 at Louisiana Tech. ILLiad users from University of Louisiana at Monroe, Northwestern State University, Louisiana State University in Shreveport, and Grambling State University attended. Even though they belong to the Southern group, both Southeastern Louisiana University and Louisiana State University also attended to share the techniques they had perfected.

The South LOUIS ILLiad user meeting was held on April 14, 2011 at LSU. Delgado Community College, Southern University at Baton Rouge, Southern University Law Center, University of New Orleans, Louisiana State University, Southeastern Louisiana University, Loyola University, Nicholls State University, and Louisiana State University Law School attended. Louisiana State University Health Sciences Center in New Orleans, who also uses ILLiad but is not a member of LOUIS ILLiad users group, attended as a guest after learning about these informative meetings. (See Appendix E)

Maintain, Support and Manage Discovery Solutions

Discovery solutions allow a user to access a library’s entire collection through a Google-like search box. This type of access is possible with a federated search product, link resolver product, e-resource listing service and database subscriptions.

Starting in October 2010, LOUIS began an extended trial of a federated search product called EBSCO Discovery Service (EDS). EDS provides access to the library catalogs, databases, and the LOUISiana Digital Library through a single interface. The LALINC Research and Development Committee is currently evaluating EDS and will make a purchase recommendation during the 2011-2012 fiscal year.
LOUIS libraries also use EBSCO LinkSource to provide the consortium members with further access to full-text electronic resources. This service was renewed and will be available to our users through June 2011.

In addition, LOUIS also offers a service, EBSCO A-to-Z with MARC, where new data records for LOUIS resources are loaded into the library catalog on a monthly basis. Nineteen sites use this service. LOUIS works with EBSCO to automatically receive a file which represents new, deleted or modified data records which relate to the specific holdings within the library. The file is manipulated and new files are created, tailored to each participating site. The new file is then automatically loaded into the online catalog. On average, there are 115,000 records in this file each month. Automatically updating these records saved the sites countless hours and keeps the online catalog as up-to-date as possible. Eleven sites receive their own data records each month. These files include the 115,000 records related to LOUIS resources as well as the sites specific resources. LOUIS facilitates the process for these sites, handles the monthly file transfer and is available to help with any issues.

Serve as an Information Resource

Attend SirsiDynix COSUGI Conference

The SirsiDynix COSUGI 2011 Conference was held in Phoenix, Arizona, on April 19-21, 2011. Three LOUIS staff attended in order to explore, learn, share, and reconnect at pre-conference seminars and training, breakout sessions led by users as well as SirsiDynix staff, and vendor technology exhibitions. Louisiana was well represented at the conference. From the LOUIS staff, John Guillory, Cathy Sicard, Mary Laird attended, as well as several system administrators. Brian Sherman, LSU-S, served as Chair Elect of the Customers of SirsiDynix Users Group, Inc. (COSUGI) Executive Committee.

Publish LOUIS Newsletter and maintain the LOUIS website

LOUIS publishes an annual newsletter. A call went out to consortium members for newsletter contributions. LOUIS received an overwhelming response and the June 2011 newsletter was a thorough compilation of consortium activities from the previous year. This newsletter is accessible from the LOUIS website.

Host and conduct LOUIS System Administrators meetings

LOUIS hosted the 32nd System Administrators Meeting, August 6, 2010 at the LOUIS Office at LSU. The meeting was attended by forty-six librarians.


LOUIS paid for any System Administrator to attend each meeting if that system administrator traveled more than three hours each way.

Agendas from both meetings are in Appendix F.

Provide ongoing training for LOUIS libraries
LOUIS staff attended nine conferences and eight webinars (Appendix G) to stay abreast of emerging technologies and to remain current with the enhancements of systems maintained by LOUIS. The LOUIS staff made eight presentations including two to the House of Representatives Education Committee to reinstate the budget cuts initiated by the Board of Regents (Appendix H). Three training sessions were conducted by the LOUIS staff (Appendix I) along with two site visits (Appendix J). The LOUIS Users Conference called LUC was held at Patrick Taylor Hall of LSU (Appendix K) and two LOUIS ILLiad Users meetings were held at Louisiana Tech and LSU (Appendix E).

**Serve as a Resource for Louisiana Libraries and Library Associations**

In order to better serve Louisiana libraries, LOUIS has nurtured relationships with the Louisiana Library Association (LLA), the Academic College and Research Library Louisiana Chapter (ACRL-LA) and the State Library of Louisiana. These relationships insure that LOUIS stays abreast of technology and industry trends, and that all libraries in Louisiana work together.

LOUIS licensed Survey Monkey, an online survey tool. This year member libraries and LALINC committees used it to conduct eight new surveys listed in Appendix L.

The LOUIS staff and consortium members contributed four articles related to LOUIS activities to Louisiana Libraries. Documentation for the articles is included in Appendix M.

A list of presentations made by LOUIS staff members is included in Appendix H.

LOUIS staff members serve on various committees. Lisa Stigall was reappointed to the EBSCO Academic Advisory Council Committee to represent higher education requirements and needs. Sara Zimmerman serves as a Peer Mentor for the Louisiana Chapter-Association of College and Research Libraries. Marcy Stevens is a member of LSU Information Technology Services FGC: Fellowship Good times and Camaraderie committee. John Guillory continues as a member of the Delgado Community College City Park Library Advisory Board to provide advice and recommendations concerning the creation and development of the new City Park Library. Zehra Zamin continues as a member of The Metadata Working Group of OCLC for CONTENTdm. LOUIS staff is on WebJunction, a resource sharing and delivery portal for OCLC Interlibrary Loan institutions and they also continue to serve as Ex-Officio members of all LALINC and LOUIS committees.

LOUIS Consortium members serve on many committees and influence the library industry regionally, nationally and internationally. These contributions not only influence the direction of the industry, but also highlight the expertise in the state (Appendix N).

**Create, maintain and manage listservs for LOUIS and the Louisiana Board of Regents**

The ten listservs managed by LOUIS are included in Appendix O.

**Maintain, Support and Manage LOUISiana Digital Library System**

Since June 16, 2008, the Louisiana Digital Library (LDL) has been running on a server hosted by OCLC. The LDL Committee’s decision to move to the hosted server has benefited the consortium by providing reliable service at a reduced cost to members, and reduced staff time spent maintaining and upgrading a locally administered server. In August 2009, LOUIS purchased another hosted instance of the software, to develop, test and implement modifications to the system before implementing those
modifications on the production hosted server. On August 23, 2010, the development server was upgraded to v. 5.4, but it was re-indexed on Sept 7, 2010 to perform an “indexall” after the upgrade to 5.4 to get all search engine features working. On June 24, 2011, the development server was upgraded to CONTENTdm v.6.0. This version is a major re-write of the delivered user interface, adding many new features (eg: RSS feeds, social tagging and commenting) and modernizing the display treatment of existing items in the system. The development server will allow collection administrators at each institution to learn how to customize their own collections without the intervention of LOUIS staff.

John Guillory and Zehra Zamin participated in the beta testing of CONTENTdm v.6.0 during the last quarter of 2010. The focus of this Beta testing was the upgrade process itself and involved a two-step process: 1) OCLC copied the production server from version 5.4 to a Linux server; LOUIS staff checked the LDL interface as well as the customizations to collections. 2) Then OCLC upgraded it to v. 6.0 and LOUIS staff checked the customizations again and verified that they remained intact.

On June 27, 2010, LSUS withdrew from LDL due to limited resources and transitioned to Eloquent Archives which provides archival management and the creation of finding aids.

October 13, 2010, LOUIS granted Collection Administrators access to reports. This greatly eased compilation of annual statistics.

The Louisiana Digital Library Committee met on April 21, 2010, and November 12, 2010. Topics discussed were: the update to the LDL Style Manual, statewide finding aids, grant applications, organization of institutions listed on the interface, alternatives to CONTENTdm for large data collections, and options for restructuring membership fees based on disk usage. No decision has been made concerning restructuring members fees.

The Chair of LDL Committee, Keith Pickett, had to step down because he joined Tulane Medical Center in November 2010. Gina Costello of LSU has agreed to step in as Interim Chair.

A CONTENTdm training was conducted by LOUIS for the State Library of Louisiana on December 9, 2010.

Three LOUIS staff attended the Southeast CONTENTdm Users Group in Charleston, South Carolina, where OCLC conducted a training class on CONTENTdm v.6.0. The LOUIS staff also attended ALA 2011 in New Orleans and presented how the LOUIS consortium is preparing for the migration from 5.4 to 6.0.

The Louisiana Digital Library continues to grow in both collections and items added to collections. Collections added are as follows:

- Menus, restaurant brochures & food advertising flyers of La Research Collection
- Slavery, the Civil War, and Reconstruction - Holdings from Tulane University
- Sobre las Olas: Mexican Music from Nineteenth-Century New Orleans
- Historic Louisiana Library Photographs
- William J. Thornton Music Collection
- The Southern Food & Beverage Museum Menus Collection

The number of items added in fiscal year 2010/11 is 37,314 for a total of 190,614 items in the LDL.
Serve as a Resource for LOUIS and LALINC Committees

LOUIS staff continues to work with the following committees as they investigate various industry trends and products that benefit member libraries:

- LALINC Executive Committee
- LALINC Information Literacy Committee
- LALINC Research and Development Committee
- LALINC Collections and E-Resources Committee
- LLN Issues Committee
- LOUIS Digital Library Committee

The charge for each committee, as well as the reports from each committee are available on the LOUIS website.

Keep abreast of Automation, Trends, Applications, Training and Tools

The LOUIS staff attends local, statewide and national conferences, users groups, meetings and webinars in order to learn and share with LOUIS sites and other library professionals.

This year LOUIS staff took advantage of many training opportunities listed in Appendix G.

OCLC has introduced a new technology in CONTENTdm. The new technology is called web services. It is a mechanism by which machine commands can be run in a web browser through a URL on a remote server. LOUIS is learning how to use web services to customize the Louisiana Digital Library.

For many years LOUIS has used Lotus Notes, a product from IBM, as a development platform for the LOUIS website, a documentation database, and a customer database. LSU ITS will be phasing Lotus Notes out by 2015. In preparation for the phase out, this fiscal year the LOUIS staff investigated moving these services to new technologies. We investigated content management systems, such as Drupal and WordPress, to build these new systems. LOUIS decided to use LSU ITS supported WordPress as the website system with Formidable Forms for handling contacts, institutions, services and resource data. FootPrints Knowledge Base, the LSU ITS and LOUIS incident software, was chosen as the documentation system.

LOUIS has been working with EBSCO to implement EBSCO Discovery Service (EDS) for all LOUIS sites on an extended trial through 2011. The LALINC Collections and E-Resources Committee will decide if this product should be purchased by LOUIS. EDS uses a knowledge base of pre-indexed records which allows the user to have faster response time for searches. All EBSCOhost databases including catalog records are stored in this knowledge base. Other non-EBSCO products are searched using EBSCOhost Integrated Search. EBSCO is working with LOUIS to include all non-EBSCO LOUIS databases.
Cooperate with Libraries beyond Louisiana

Over the years the LOUIS staff has garnered expertise in the various services they provide to the LOUIS consortium, and they continue to share this with individuals, institutions and consortia around the world when contacted for information or assistance, for example:

- Josep Sanmartí Besora, Computer Engineer, Catalan University consortium: shared script that auto enables an embedded mp3 audio player in the LOUISiana Digital Library.

- Christopher Sterback, Systems Administrator, Rutgers University (member of VALE: Virtual Academic Library Environment): VALE consortium plans to share an ILS in its future and requested the LOUIS server configuration for the production server and the backup virtual servers.

- Anthony Hornby, Associate Director, and Charles Darwin University, Australia: shared how LOUIS staff has helped the consortium members differentiate between the Production vs. Test vs. Beta instances of SirsiDynix Symphony WorkFlows and e-Library by displaying a different server logo and institution name.

- Rosemary Kovacs, Graduate student, University of Pittsburg, Pennsylvania: provided workflow details for class presentation on metadata for photographs featuring the LOUISiana Digital Library

- Tamara Heib, student from Germany: provided resources from the LOUISiana Digital Library to use in English class discussion on ‘Slavery in Louisiana in the early 1940’s.

Work with the LLN Commission

The Louisiana Library Network Commission did not meet during fiscal year 2010-2011, but the Board of Regents discussed the reinstatement of the Commission in the 2011-2012 fiscal year. Regents’ staff provided LOUIS with an end of the fiscal year grant to help offset the reduction in Regent support. The $150,000 grant was awarded in late June 2011 and was used to prepay subscriptions. The offset allowed the consortium repurchase a subscription to Oxford English Dictionary that had been cut.
Appendices

Appendix A: Listservs Used by LOUIS
Appendix B: System Admin Boot Camp Agenda
Appendix C: LOUIS Electronic Resources
Appendix D: LOUIS Mini-Consortia
Appendix E: LOUIS ILLiad Users Meeting Agendas
Appendix F: System Administrator Meeting Agendas
Appendix G: Training & Conferences Attended by LOUIS Staff
Appendix H: LOUIS Presentations
Appendix I: Training Conducted by LOUIS Staff
Appendix J: Site Visits Made by LOUIS Staff
Appendix K: LOUIS Users Conference (LUC 2011)
Appendix L: Surveys by LOUIS members
Appendix M: LOUIS Article Citations
Appendix N: LOUIS Consortium Involvement
Appendix O: Listservs Managed by LOUIS
# Appendix A

## Listservs Used by LOUIS

<table>
<thead>
<tr>
<th>Listserv</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACQUISITIONS</td>
<td>Users of SirsiDynix’s Acquisition Module</td>
</tr>
<tr>
<td>API</td>
<td>Users of SirsiDynix’s API Tools</td>
</tr>
<tr>
<td>BOOKING</td>
<td>Users of SirsiDynix’s Booking Module</td>
</tr>
<tr>
<td>BayouDocs-L</td>
<td>Louisiana Government Documents Librarians</td>
</tr>
<tr>
<td>CATALOGING</td>
<td>Users of SirsiDynix’s Cataloging Module</td>
</tr>
<tr>
<td>CIRCULATION</td>
<td>Users of SirsiDynix’s Circulation Module</td>
</tr>
<tr>
<td>CONSORTIA</td>
<td>Consortia using SirsiDynix’s Symphony</td>
</tr>
<tr>
<td>CONTENTdm-L</td>
<td>OCLC’s CONTENTdm digital library listserv</td>
</tr>
<tr>
<td>DC-GENERAL</td>
<td>Dublin Core Metadata Elements for Digital Objects</td>
</tr>
<tr>
<td>Digital-Preservation</td>
<td>Digital Preservation Announcement and Information List</td>
</tr>
<tr>
<td>DIGLIB</td>
<td>Digital Libraries Research List</td>
</tr>
<tr>
<td>DIGISTATES</td>
<td>Statewide Digitization Project Discussion Group</td>
</tr>
<tr>
<td>EZPROXY-L</td>
<td>Users of EZproxy Software</td>
</tr>
<tr>
<td>LARGESCALE</td>
<td>Users of SirsiDynix’s Symphony</td>
</tr>
<tr>
<td>IMAGELIB</td>
<td>Digital Imaging Discussion and Information List</td>
</tr>
<tr>
<td>LaNet-L</td>
<td>Users of the LaNet Network</td>
</tr>
<tr>
<td>LALDF-L</td>
<td>Louisiana Library Directors List</td>
</tr>
<tr>
<td>LCTCDB-L</td>
<td>Louisiana Community and Technical Colleges</td>
</tr>
<tr>
<td>LLA_Gen_MEM</td>
<td>Members of the Louisiana Library Association</td>
</tr>
<tr>
<td>LOUISDL-L</td>
<td>Users of Louisiana Digital Library</td>
</tr>
<tr>
<td>LOUILL-L</td>
<td>Users of LOUIS ILLiad users</td>
</tr>
<tr>
<td>LSULIB-L</td>
<td>LSU Libraries</td>
</tr>
<tr>
<td>MARCIVE-L</td>
<td>MARCIVE Users</td>
</tr>
<tr>
<td>OPAC</td>
<td>Users of SirsiDynix’s e-Library</td>
</tr>
<tr>
<td>PERL4LIB-L</td>
<td>PERL Programmers in Library Environments</td>
</tr>
<tr>
<td>RIGHTS-L</td>
<td>Copyright Information List</td>
</tr>
<tr>
<td>SERIALS CONTROL</td>
<td>Users of SirsiDynix’s Serials Module</td>
</tr>
<tr>
<td>SYSTEM-ADMIN</td>
<td>Administrative Users of SirsiDynix’s Symphony</td>
</tr>
</tbody>
</table>
Appendix B

System Admin Boot Camp Agenda
August 10, 2011

LOUIS Brief History 1:00 - 1:15 - Cathy
- History
- Services
- Funding
- Committees
- Executive Overviews
- Members

System Administrator Role 1:15 - 1:30 - Marcy
- System Administrator Responsibilities
- Listservs
- LOUIS Documentation Database
- FootPrints

SirsiDynix Symphony 1:30 - 2:00 - John
- Terminology
  - SirsiDynix
  - Symphony (Unicorn)
  - WorkFlows
  - iLink/e-Library
  - StaffWeb
  - Web2
  - Unix
  - Training/Production/Beta/Hotsite
  - Halt/run
- WorkFlows Basics
  - Where to download Workflows
  - How to log on
  - Toolbars - saving to PC vs. server
  - Wizards have Properties
  - Helps
  - Login id
- SirsiDynix Symphony Upgrades
  - When?
    - Checklists: What to check after a Symphony upgrade?
- SirsiDynix Communities and Documentation
  - SirsiDynix website
  - FAQs, Release Notes, Training Guides, Knowledge Base
  - COSUGI Conference
  - Training
  - Web Forums & Listservs
Appendix B - continued

- UNIX Basics
  - Who? Only SA’s can do this
  - Why? To transfer files to and from the server
  - How?
    - ssh client
      - User id/pin: for example, Sowela: lasc
      - Must have your ip address in hosts.allow file on server
  - Where?
    - your .xferhome/Xfer directory
  - What?
    - User (patron) files: manually, programmatically (ascii format)
    - Access logs
    - WorkFlows clients
    - Be aware: 60 days house cleaning

WorkFlows Cataloging Module 2:00 - 2:30 - ZeeZee

- Authority
  - LOUIS Documentation - Authorities:
    - MARCIVE Authority Processing - Overview and Options
    - How to Process Large Authority Projects
    - How to add new RDA formats

- Cataloging
  - Policies related to Indexing: Browse, Keyword, Cat Format, Entry ID
    - Indexes - Keyword, Browse, KDYN, KUNI
    - Symphony Indexes (LOUIS Doc- Unicorn Indexes)
    - Policies related to Loads: Bib Map, Item Type, Item Cat1 & 2, Review Status

- Loads: Authority, PromptCat, Gov Docs, NetLibrary, etc.
  - LOUIS Documentation - Cataloging:
    - Unicorn: Bib recs - How to Load a Bib file
    - Unicorn NetLibrary 1: Overview
    - Unicorn NetLibrary 2: MarcEdit

- SmartPort
  - LOUS Documentation - Cataloging:
    - Unicorn Setting up OCLC Z39.50 in Workflows
    - Unicorn SmartPort Getting multiple records

WorkFlows Serials Module 2:30 - 2:45 - ZeeZee

- Config toolbar - Serials Control policies, Patterns
  - LOUIS Documentation - Serials:
    - Unicorn Serials How to display only Call No. stem for titles
    - Unicorn Serials Error Msg: Invalid captions & pattern tag
    - Suggestion for identifying titles to be discarded upon receipt
Appendix B - continued

WorkFlows Config Toolbar 2:45-2:50  Lisa
- Circulation, Acquisitions, Cataloging, Serials - these all use policies that are defined in this toolbar.
- Global
  - User Search Fields
- Module
  - Report - emailing of Circulation notices configuration
- OPAC
  - The “Brain” where some iLink settings are controlled
- Creating a staff user id
  - You will use different pieces of the Config Toolbar. “Unicorn - Creating a Workflows Staff User ID” LOUIS Doc.

WorkFlows Circulation Module 2:50-3:00 - Lisa
- Circulation - help in LOUIS Docs and Workflows helps. Look for FAQs
- Investigating why items are not checking out correctly.
- Circulation
  - Policies that control checkout, check-in and billing.
- Access Control
  - User Access - Used when investigating checkout problems and creating new staff users.
  - Station - where some of your PC’s are defined. Useful for PC’s at circulation. Named stations can appear on reports.
- User Configuration
  - User Profile - Used when investigating checkout problems and creating new staff users.
  - Address Format - All sites use the same field names. Sites have the option of which fields to include. “User Address Entries (i.e. fields)” (LOUIS Doc).
- Creating a user file of students and or faculty/staff. (“Unicorn - How to Load User Files to the Unicorn Test and Production Servers” (LOUIS Doc).
  - The file has to be sent in a defined format. “Chapter 7 - User Record Formats” (LOUIS Doc).
- Reserves
  - Reserve Desk policy - contains Reserve Desk hours.

BREAK  3:00 - 3:15
Appendix B - continued

WorkFlows Reports Module 3:15 - 3:30 - Bron
- General info
  - LOUIS sites should not schedule WorkFlows reports between 11:30pm - 3:00am. Server backups and WorkFlows maintenance reports run during this time.
  - Reports - Unicorn (LOUIS Documentation)
- Custom Reports
  - Reports - Unicorn - Unicorn Custom Reports Written by LOUIS (LOUIS Documentation)
  - Requesting custom reports (FootPrint) - Unicorn - Problem, questions and custom report requests
- Wizards
  - Report Session
  - Schedule New Reports
  - Scheduled Reports
  - Finished Reports
- Tips
  - How to provide access to a report, but not a report group
  - Finished reports - Maintenance - Purge Finished Reports - sites determine this
  - Finished reports - check for errors

WorkFlows Acquisition Module 3:30 - 3:40 - Bron
- Acquisitions (LOUIS Documentation)
- Acquisitions - Acquisitions Implementation Questionnaire (LOUIS Documentation) must know what information you want to get out of acquisitions, may be more than you need
- Config/Policies - Acquisition Configuration

LOUIS Electronic Resources 3:40 - 4:00 - Lisa
- How to access directly and through the LOUIS EZproxy
- Administrative Accounts
- Statistics
- LinkSource
- Problem Reporting

Authentication - EZproxy 4:00 - 4:15 - Marcy
- What it is: helps provide patrons with remote access to Web-based licensed content offered by libraries
  - Louis EZproxy vs. Site EZproxy (IT folks)
  - Proxy by host (port 80) vs Proxy by port (port 2048); avoids firewall problems
  - ezproxy.cfg file - show louis' config file
  - ezproxy.usr file - show louis' usr file
Appendix B - continued

Louisiana Digital Library (OCLC CONTENTdm) 4:15 - 4:30 - Marcy
- What is it? Demonstration of public interface to digital library features: searching, browsing, favorites and slide show, contributing institutions
- What does it take? Overview of commitment to basic workflow processes: labor intensive/expensive

Interlibrary Loan (Atlas ILLiad) 4:30 - 4:35 - Bron
- What it is: software which manages interlibrary borrowing and lending hosted by Atlas (OCLC)
  o Computer literate
  o Z39.50 searches against site’s catalog
  o Works with Ariel, but LOUIS does not troubleshoot Ariel
  o Training Subscription Program - LOUIS Documentation

Wrap-up, Take-Aways, Questions 4:35 - 5:00 – Cathy
Appendix C

LOUIS Electronic Resources

Academic Search™ Complete (EBSCOhost®)
African American Newspapers, 1827-1998
Alt HealthWatch™ (EBSCOhost®)
AGRICOLA (EBSCOhost®)
America's Historical Newspapers- Louisiana State Package
Arts & Sciences I Collection (JSTOR®)
Arts & Sciences II Collection (JSTOR®)
Arts & Sciences III Collection (JSTOR®)
Arts & Sciences IV Collection (JSTOR®)
Arts & Sciences V Collection (JSTOR®)
Arts & Sciences VII (JSTOR®)
Art Full Text 1984- Present (H.W. Wilson)
Art Index Retrospective 1929-1984 (H.W. Wilson)
Avery Index to Architectural Periodicals (H.W. Wilson)
Biography Resource Center (Thomson Gale™)
Biological Abstracts® 1969 - Present (EBSCOhost®)
Book Collection: Nonfiction™ (EBSCOhost®)
Business Source® Complete (EBSCOhost®)
Cinema Image Gallery (H.W. Wilson)
CINAHL® Plus with Full Text (EBSCOhost®)
Computer Science Index™ (CSI) (EBSCOhost®)
Computer Source™ (EBSCOhost®)
CQ Researcher
Dissertations & Theses (ProQuest)
EBSCOhost ECONOMIA Y NEGOCIOS (EBSCOhost®)
Environmental Issues & Policy Index™ (EIPI) (EBSCOhost®)
ERIC® (EBSCOhost®)
Fuente Academica™ (EBSCOhost®)
Funk & Wagnalls New World Encyclopedia (EBSCOhost®)
Gale Virtual Reference Center Library (GVRL Titles)
GeoRef (EBSCOhost®)
GreenFILE™ (EBSCOhost®)
Health Source®: Nursing/Academic Edition (EBSCOhost®)
History Reference Center® (EBSCOhost®)
Hospitality & Tourism Index™ (HTI) (EBSCOhost®)
Information Science & Technology Abstracts™ (ISTA) (EBSCOhost®)
Internet & Personal Computing Abstracts™ (IPCA) (EBSCOhost®)
LearningExpress (LearningExpress, LLC)
Legal Collection™ (EBSCOhost®)
LexisNexis Academic
Lexi-PALS Drug Guide
Library, Information Science & Technology Abstracts™ with Full Text (LISTA) (EBSCOhost®)
Literary Reference Center (EBSCOhost®)
Literature Resource Center (Thomson Gale™)
Appendix C – continued

MAS Ultra™ - School Edition (EBSCOhost®)
MathSciNet (American Mathematical Society)
MedicLatina™ (EBSCOhost®)
MEDLINE® (EBSCOhost®)
Mental Measurements Yearbook™ (MMY) (EBSCOhost®)
Military & Government Collection (EBSCOhost®)
MLA Directory of Periodicals (EBSCOhost®)
MLA International Bibliography (EBSCOhost®)
Newspaper Source™ (EBSCOhost®)
Oxford English Dictionary (OED Online) (Oxford University Press)
Primary Search® (EBSCOhost®)
Professional Development Collection™ (EBSCOhost®)
ProQuest Nursing & Allied Health Source™ (ProQuest)
Psychology & Behavioral Sciences Collection™ (EBSCOhost®)
PsycINFO® (EBSCOhost®)
Regional Business News™ (EBSCOhost®)
Religion & Philosophy Collection™ (EBSCOhost®)
Sanborn® Maps of Louisiana (ProQuest)
Science & Technology Collection™ (EBSCOhost®)
Scribner Writers Series (Thomson Gale™)
SocINDEX™ with Full Text (EBSCOhost®)
Teacher Reference Center (EBSCOhost®)
The Serials Directory™ (EBSCOhost®)
Twayne Author Series (Thomson Gale™)
Vente et Gestion® (EBSCOhost®)
World History Collection™ (EBSCOhost®)
WorldCat (OCLC FirstSearch)

Dropped effective September 1, 2010:
International Political Science Abstracts (IPSA) (EBSCOhost®)
SPORTDiscus (EBSCOhost®)
World Book Advanced (World Book)

Dropped effective December 31, 2010:
CQ Global Researcher
Appendix D

LOUIS Mini-Consortia

Codes used in the table of Mini-consortia on the next page

<table>
<thead>
<tr>
<th>Codes</th>
<th>Descriptions</th>
</tr>
</thead>
<tbody>
<tr>
<td>CMMC</td>
<td>Communication and Mass Media Complete</td>
</tr>
<tr>
<td>IEL</td>
<td>Inspec Electronic Library</td>
</tr>
<tr>
<td>PA</td>
<td>PsycArticles</td>
</tr>
<tr>
<td>WOS</td>
<td>Web of Science</td>
</tr>
<tr>
<td>SWAB</td>
<td>Social Work Abstracts</td>
</tr>
<tr>
<td>SciFinder</td>
<td>SciFinder Scholar Chemical Abstracts Service</td>
</tr>
<tr>
<td>EI</td>
<td>Compendex Engineering Index Village 2</td>
</tr>
<tr>
<td>BA</td>
<td>Biological Abstracts</td>
</tr>
<tr>
<td>PI</td>
<td>Philosopher’s Index</td>
</tr>
<tr>
<td>NL9</td>
<td>Net Library 9</td>
</tr>
<tr>
<td>ORO</td>
<td>Oxford Reference Online</td>
</tr>
<tr>
<td>NRC</td>
<td>Nursing Reference Center</td>
</tr>
<tr>
<td>AR</td>
<td>Annual Reviews</td>
</tr>
<tr>
<td>LOUIS Institutions*</td>
<td>CMMC</td>
</tr>
<tr>
<td>--------------------</td>
<td>-----</td>
</tr>
<tr>
<td>Baton Rouge Community College</td>
<td></td>
</tr>
<tr>
<td>Bossier Parish Community College</td>
<td></td>
</tr>
<tr>
<td>Delgado Community College</td>
<td></td>
</tr>
<tr>
<td>Grambling State University</td>
<td>y</td>
</tr>
<tr>
<td>Louisiana State University</td>
<td>y</td>
</tr>
<tr>
<td>Louisiana State University at Alexandria</td>
<td>y</td>
</tr>
<tr>
<td>Louisiana State University at Eunice</td>
<td>y</td>
</tr>
<tr>
<td>Louisiana State University in Shreveport</td>
<td>y</td>
</tr>
<tr>
<td>Louisiana State University Law Center</td>
<td></td>
</tr>
<tr>
<td>LSUHSC-NO</td>
<td>y</td>
</tr>
<tr>
<td>LSUHSC-S</td>
<td>y</td>
</tr>
<tr>
<td>Louisiana Tech University</td>
<td>y</td>
</tr>
<tr>
<td>McNeese State University</td>
<td>y</td>
</tr>
<tr>
<td>Nicholls State University</td>
<td></td>
</tr>
<tr>
<td>Northwestern Louisiana University</td>
<td></td>
</tr>
<tr>
<td>Nunez Community College</td>
<td></td>
</tr>
<tr>
<td>River Parishes Community College</td>
<td></td>
</tr>
<tr>
<td>South Louisiana Community College</td>
<td></td>
</tr>
<tr>
<td>Southeastern Louisiana University</td>
<td>y</td>
</tr>
<tr>
<td>Southern University</td>
<td></td>
</tr>
<tr>
<td>Southern University Law Center</td>
<td></td>
</tr>
<tr>
<td>Southern University in New Orleans</td>
<td></td>
</tr>
<tr>
<td>Southern University in Shreveport/Bossier</td>
<td></td>
</tr>
<tr>
<td>University of Louisiana in Lafayette</td>
<td></td>
</tr>
<tr>
<td>University of Louisiana in Monroe</td>
<td>y</td>
</tr>
<tr>
<td>University of New Orleans</td>
<td>y</td>
</tr>
<tr>
<td>LE Fletcher Community College</td>
<td></td>
</tr>
<tr>
<td>Louisiana Delta Community College</td>
<td></td>
</tr>
<tr>
<td>Sowela Community College</td>
<td></td>
</tr>
<tr>
<td>LTC Campuses</td>
<td></td>
</tr>
<tr>
<td>Centenary College of Louisiana</td>
<td>y</td>
</tr>
<tr>
<td>Dillard University</td>
<td>y</td>
</tr>
<tr>
<td>Louisiana College</td>
<td></td>
</tr>
<tr>
<td>Loyola University New Orleans</td>
<td>y</td>
</tr>
<tr>
<td>Our Lady of Holy Cross College</td>
<td>y</td>
</tr>
<tr>
<td>Our Lady of the Lake College</td>
<td>y</td>
</tr>
<tr>
<td>Saint Joseph Seminary College</td>
<td></td>
</tr>
<tr>
<td>Tulane University</td>
<td>y</td>
</tr>
<tr>
<td>Xavier University</td>
<td>y</td>
</tr>
<tr>
<td>LSU Vet School</td>
<td></td>
</tr>
<tr>
<td>Pennington</td>
<td>y</td>
</tr>
<tr>
<td>LUMCON</td>
<td></td>
</tr>
</tbody>
</table>
Appendix E

LOUIS ILLiad Users Meeting Agendas
April 7, 2011 and April 14, 2011

1. Moving to ILLiad 8.0.11.0
   a. https://prometheus.atlas-sys.com/display/illiad8/An+Overview+of+ILLiad+8
   b. ILLiad Subscription Training Program – LOUIS Documentation

2. Update from ILLiad Conference
   b. Add-ons https://prometheus.atlas-sys.com/display/ILLiadAddons/ILLiad+Addons
   c. Routing Rules

3. Setting up Direct Request

4. ILLiad Requests placed through Psych Info or WorldCat – genre unknown

5. Reasons for restarting Connection Manager (ILLiad Connection Manager downloads and updates requests from OCLC and other systems.)
   a. https://prometheus.atlas-sys.com/display/illiad8/ILLiad+Connection+Manager
   b. change admin password in administrative module of FirstSearch – Customization Manager must be updated
   c. update settings to use Direct Request

6. Copyright clearance and ILLiad 8.0.11.0
   a. see routing rule to help with copyright clearance
   b. problems?

7. Importing from Ariel and ILLiad 8.0.11.0 – problems?

8. Automate web reports to run without manual intervention – not possible

9. Add LOUIS logo to patron page(s) and moving to new patron web pages

10. Latest version on hosted server - Odyssey Manager – DONE – questions?

11. LSH Search boxes on patron request pages - Kathryn

12. Copy Title to Clipboard shortcut – Kathryn


14. Feedback button in client to create zip file:
    Use the Feedback icon - easy. Go to this Atlas documentation page:
Appendix E - continued

https://prometheus.atlas-sys.com/display/illiad8/ILLiad+Client+Overview. Look for Feedback. It will take you to the spot with info about it. You should also see a blue box that says you can watch a short video tutorial. Watch it! It's short but very good. At the end of it, the video tells you to send it to Atlas. You won't send it to Atlas; you will attach it to this FootPrint.

15. Minimum pc requirements for ILLiad 8:
https://prometheus.atlas-sys.com/display/illiad8/Client+Hardware+and+Software+Requirements
Appendix F

System Administrator Meeting Agendas

August 6, 2010
LSU Frey Computing Services Center

Friday 9:30 am
Welcome –
Attendees
○ UL System
  ○ La Tech – Daniel Bates, Will Lancaster
  ○ Nicholls – Jeremy Landry, Daisy Guidroz
  ○ Northwestern – Gail Kwak
  ○ SLU – Jean Caswell
  ○ ULL – Barbara Flynn, Dwayne Huval
  ○ ULM – Don Smith, Chuck Hughes
  ○ McNeese – Joe McNeill, Mary Jane Bloomquist, Brian Sherman
  ○ Grambling – Cecelia Iwala
○ LSU System
  ○ LSU-A – Bonnie Hines
  ○ LSU - Natalie Palermo/Dana Taylor
  ○ LSU Law - Mary Johns, Kevin Baggett
  ○ LSU CES – Versa Stickel
  ○ LSUE – Arlene Dupre
  ○ LSUS - Carla Clark
  ○ UNO - Lora Amsberryaugier, James Hodges
○ SU System
  ○ Southern Baton Rouge – Dawn Knight and Louis Metevia
  ○ Southern New Orleans - Laurie Gaillard, Rosalind Chester
  ○ Southern Law – Angela Gaines
  ○ Southern Shreveport – Raegan Stearns
○ LCTC System
  ○ Baton Rouge Community College - Nicole Morello
  ○ Bossier Parish Community College – Kristi Lobrano
  ○ Delgado Community College – Shanna Cleveenger, Kevin Hebert
  ○ Delta Community College – Hugh Carter, Marty McKaske
  ○ L.E. Fletcher Community College – Cynthia Blaschke, Jodi Duet
  ○ Nunez Community College - Richard DeFoe
  ○ River Parishes Community College – Wendy Johnson, Victor Sanchez
  ○ South Louisiana Community College – Carl Close
  ○ SOWELA Community College – Mary Francis Sherwood
○ LAICU System
  ○ Our Lady of the Lake - Lucas Huntington, Maggie McCann
○ Other
  ○ LUMCON - John Conover
  ○ Pennington BRC – Lori Steib
  ○ SirsiDynix – Lisa Witteman
  ○ LOUIS - Sara Zimmerman, Cathy Sicard, Bron Laird, Marcy Stevens, John Guillory, Zehra Zamin, Lisa Stigall
Appendix F - continued

- **LOUIS Update on Budget** – Sara
- **PR for LOUIS** – Sara / Carla Clark

**Symphony**
- SirsiDynix Update – Lisa Witteman
- Sirsi Upgrade v. 3.4 – John
- Upgrades and firewall – John
- New Training called Learning Management System – Cathy
- WorkFlows C client and user access policies - Cathy
- Purge - Cathy
  - inactive users – statistics are skewed
  - Orphaned bills left for purged users with zero balance.
  - Logs – nearly 10 years old.
- Beta testing - Cathy
- Acquisitions
- Serials
- Cataloging – Joe McNeill
  - SkyRiver – possible alternative to OCLC
- LDAP update - Marcy
- e-Library customization training update – Marcy/Lisa
- Circulation - Lisa
  - StaffWeb
- Demand Management update - Bron
  - Q. from MNU – How are sites dealing with it?
- MarcEdit – Carla Clark
  - Demo of how to correct Net Library URLs.
- Govdocs statistics update – Cathy
- 440 to 490/830 conversions – Cathy
- Mobile Apps
  - SirsiDynix BookMyne – Cathy
  - Gale apps – Cindi Blaschke
- Symphony and Windows 7 - Kristi Lobrano
- Misc Discussion

### Electronic Resources

- **Cuts** – Sara
- **LALINC Electronic Resources & Collection Development Committee** update-Sara
- **New Wilson products** – Lisa

- **WebFeat to 360 Search** update – Lisa
- **ILLiad** update – Bron
- **LOUISiana Digital Library** update – Zee
- **EZproxy** - Marcy

**Miscellaneous**
- **New sites** - Zee
- **Next System Administrators meeting date?**

- **Adjourn**
Appendix F - continued

January 13, 2011
LSU-Alexandria

Thursday 9:30 am
Welcome –
Attendees
☐ UL System
☐ La Tech – Daniel Bates, Will Lancaster
☐ Nicholls – Jeremy Landry, Daisy Guidroz
☐ Northwestern – Gail Kwak
☐ SLU – Jean Caswell
☐ ULL – Barbara Flynn, Dwayne Huval
☐ ULM – Don Smith, Chuck Hughes
☐ McNeese – Joe McNeill, Mary Jane Bloomquist, Brian Sherman
☐ Grambling – Cecelia Iwala
☐ LSU System
☐ LSU-A – Bonnie Hines
☐ LSU - Natalie Palermo
☐ LSU Law - Mary Johns, Kevin Baggett, Susan Morrison
☐ LSU CES – Versa Stickel
☐ LSUE - Arlene Dupre
☐ LSUS - Carla Clark
☐ UNO - Lora Amsberryaugier
☐ SU System
☐ Southern Baton Rouge – Dawn Knight and Louis Metevia
☐ Southern New Orleans - Laurie Gaillard, Rosalind Chester
☐ Southern Law – Angela Gaines
☐ Southern Shreveport – Raegan Stearns, Rose Powell
☐ LCTC System
☐ Baton Rouge Community College - Nicole Morello
☐ Bossier Parish Community College – Kristi Lobrano, Kim Nugent
☐ Delgado Community College – Shanna Clevenger, Kevin Hebert
☐ Delta Community College – Hugh Carter, Marty McKaske
☐ L.E. Fletcher Community College – Cynthia Blaschke, Jodi Duet
☐ Nunez Community College - Richard DeFoe
☐ River Parishes Community College – Victor Sanchez
☐ South Louisiana Community College – Carl Close
☐ SOWELA Community College – Mary Francis Sherwood, Darren MacLennan
☐ LAICU System
☐ Our Lady of the Lake - Lucas Huntington, Maggie McCann
☐ Other
☐ LUMCON - John Conover
☐ Pennington BRC – Lori Steib
☐ LOUIS – Sara Zimmerman,
  Cathy Sicard, Bron Laird, Marcy Stevens, John Guillory, Zehra Zamin, Lisa Stigall
☐ LOUIS Update on Budget – Sara
☐ LALINC Task Forces: Strategic and PR – Sara
☐ Disaster Recovery – when to do a test? Spring Break? Between Spring/Summer? Sara
☐ Customization costs – Cathy
Appendix F - continued

- **Symphony**
  - SirsiDynix Update – Lisa Witteman
  - Sirsi Upgrade v. 3.4 – when to upgrade training and production – John
  - Beta testing - John
  - Acquisitions
  - Serials
  - Cataloging –
    - RDA cataloging standard – ZeeZee and Natalie
    - updating 008 MARC holdings – Natalie and Bron
    - OCLC Quick Start - Cathy
  - LDAP update - Cathy
  - e-Library customization update –Lisa
  - Circulation – Lisa
  - 440 to 490/830 conversions – Cathy
  - User Records - Generic Pins/Forgot My Pin, Expiration Date, Loads - Lisa
  - Misc Discussion – naming new policies – no spaces in policy names – Cathy

- **Electronic Resources**
  - Cuts – Sara
  - Electronic Resources – LinkSource - ZeeZee and Lisa
  - LALINC Electronic Resources & Collection Development Committee update - Sara

- **Discovery (EBSCO EDS) as a replacement for 360 Search** – Lisa

- **ILLiad** - update – Bron

- **LOUISiana Digital Library** - update – ZeeZee

- **EZproxy** – proxy needs – who needs it? - ZeeZee

- **Miscellaneous**
  - System Administrator List of Responsibilities – revision needed – Joe
  - Next System Administrators meeting date?

- **Adjourn**
## Appendix G

### Training & Conferences Attended by LOUIS Staff

<table>
<thead>
<tr>
<th>Title</th>
<th>Date</th>
<th>Who Attended</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Training</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>EBSCO Discovery Service - General Overview webinar</td>
<td>September 28, 2010</td>
<td>Cathy Sicard, John Guillory, Lisa Stigall, Zehra Zamin</td>
</tr>
<tr>
<td>EBSCO Discovery Service-Overview of EBSCOadmin webinar</td>
<td>October 5, 2010</td>
<td>Lisa Stigall, Zehra Zamin</td>
</tr>
<tr>
<td>EBSCO Discovery Service - Implementation of EDS webinar</td>
<td>October 12, 2010</td>
<td>Lisa Stigall, Zehra Zamin</td>
</tr>
<tr>
<td>CONTENTdm Beta v.6.0 – OCLC webinar</td>
<td>November 10, 2010</td>
<td>John Guillory, Zehra Zamin</td>
</tr>
<tr>
<td>ILLiad Resource Sharing – OCLC webinar</td>
<td>December 1, 2010</td>
<td>Mary Laird, Zehra Zamin</td>
</tr>
<tr>
<td>RDA for MARC Records - Joseph Nicholson</td>
<td>March 16, 2011</td>
<td>Zehra Zamin</td>
</tr>
<tr>
<td>Preparing Catalogers for RDA - LSU Middleton Library</td>
<td>June 9, 2011</td>
<td>Zehra Zamin</td>
</tr>
<tr>
<td><strong>Conferences</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ALA Midwinter 2011</td>
<td>January 6-10, 2011</td>
<td>Sara Zimmerman, Lisa Stigall</td>
</tr>
<tr>
<td>LLA 2011</td>
<td>March 16-18, 2011</td>
<td>Sara Zimmerman, Cathy Sicard, Mary Laird</td>
</tr>
<tr>
<td>ILLiad International Users Conference 2011</td>
<td>March 24-25, 2011</td>
<td>Mary Laird, Zehra Zamin</td>
</tr>
<tr>
<td>SirsiDynix COSGUI 2011</td>
<td>April 18-21, 2011</td>
<td>John Guillory, Mary Laird, Cathy Sicard</td>
</tr>
<tr>
<td>NASIG</td>
<td>June 3-5, 2011</td>
<td>Sara Zimmerman</td>
</tr>
<tr>
<td>LOUIS Users Conference</td>
<td>October 21-22, 2010</td>
<td>all LOUIS staff</td>
</tr>
<tr>
<td>LYRASIS Summit</td>
<td>November 9-10, 2010</td>
<td>Cathy Sicard, Sara Zimmerman</td>
</tr>
<tr>
<td>ALA Annual 2011</td>
<td>June 24 - 27, 2011</td>
<td>all LOUIS staff</td>
</tr>
<tr>
<td>S.E. CONTENTdm Users Conference 2011</td>
<td>May 11-13, 2011</td>
<td>John Guillory, Marcy Stevens, Zehra Zamin</td>
</tr>
</tbody>
</table>
## Appendix H

### LOUIS Presentations

<table>
<thead>
<tr>
<th>Title</th>
<th>Date</th>
<th>Who Presented</th>
</tr>
</thead>
<tbody>
<tr>
<td>LOUIS services overview to Grambling State University staff</td>
<td>August 20, 2010</td>
<td>Lisa Stigall, Mary Laird</td>
</tr>
<tr>
<td>LOUIS Update - Higher Education Summit - Keynote address by Sara Zimmerman</td>
<td>January 22, 2011</td>
<td>Sara Zimmerman, Cathy Sicard</td>
</tr>
<tr>
<td>House of Representatives Education Committee</td>
<td>June 8, 2011</td>
<td>Sara Zimmerman</td>
</tr>
<tr>
<td>House of Representatives Finance Committee</td>
<td>June 13, 2011</td>
<td>Sara Zimmerman</td>
</tr>
<tr>
<td>LOUIS Strategy to Upgrade from CONTENTdm 5.4 to 6.0</td>
<td>June 26, 2011</td>
<td>John Guillory</td>
</tr>
</tbody>
</table>
## Appendix I

### Training Conducted By LOUIS Staff

<table>
<thead>
<tr>
<th>Title</th>
<th>Date</th>
<th>Location</th>
<th>Number of Sites or Attendees Per Site</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Training</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>e-Library Training for multiple sites</td>
<td>July 23, 2010</td>
<td>LSU Frey Computing Center</td>
<td>32 - BRCC, Delgado, Fletcher, LSU, LSUA, LSULaw, LUMCON, McNeese, Nicholls, Nunez, OLOL, RPCC, SLCC, SLU, SOWELA, SUBR, SUNO, ULL, ULM, UNO</td>
</tr>
<tr>
<td>Systems Administrator Training at Delta Community College</td>
<td>August 19-20, 2010</td>
<td>Delta Community College</td>
<td>2 - Hugh Carter, Marty McCascle</td>
</tr>
<tr>
<td>CONTENTdm Training at State Library</td>
<td>December 9, 2010</td>
<td>State Library</td>
<td>2 - Charlene Bonnette, Cindy Barrileaux</td>
</tr>
</tbody>
</table>
### Appendix J

### Site Visits Made by LOUIS Staff

<table>
<thead>
<tr>
<th>Site Visited</th>
<th>Date</th>
<th>LOUIS Staff</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grambling State University</td>
<td>August 20, 2010</td>
<td>Mary Laird, Lisa Stigall</td>
</tr>
<tr>
<td>Baton Rouge Community College</td>
<td>December 16, 2010</td>
<td>Marcy Stevens, Lisa Stigall, John Guillory</td>
</tr>
</tbody>
</table>
### Thursday, October 13, 2011

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 am – 9:00 am</td>
<td>REGISTRATION &amp; BREAKFAST</td>
<td></td>
</tr>
<tr>
<td>9:00 am</td>
<td>OPENING REMARKS</td>
<td>1109</td>
</tr>
<tr>
<td>Presenter: Dr. Jim Purcell, The Commissioner of Higher Education</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10:10 am – 11:10 am</td>
<td>SESSION 1: Generating Public Support with the Web</td>
<td>1110</td>
</tr>
<tr>
<td>Presenter: Karen Niemla (ULM)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Description: This presentation will explain online branding techniques, and how they can be used in action to reach your users. In response to crisis, a new website was needed for explaining LOUIS to the general public and generating their support. SAVELOUIS.ORG was made for this purpose, and specific design decisions were made with this type of audience in mind. It is a website on its own, but it has other parts in &quot;Web 2.0&quot; tools which carry out certain functions and there are ways to make these different accounts appear to be part of a coherent whole.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11:10 am – 12:10 am</td>
<td>REDERING the Library's Role through an Institutional Repository</td>
<td>1111</td>
</tr>
<tr>
<td>Presenter: Sharon Mader &amp; Jeanne Pavy (UNO)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Description: In Spring 2011 the UNO Library implemented ScholarWorks@UNO, an open access repository of the research, scholarship, and creative work of the university. Our presentation will focus on the various factors to consider in creating an institutional repository, including preliminary tasks like defining the purpose of the repository, identifying funding, choosing a platform, and engaging campus stakeholders, as well as elements of the actual implementation process such as design, allocation of staff, policy development, outreach, and evaluation of services. We will share examples from our own experience and from other library implementations, and relate the range of potential benefits, to both the library and the university, of this dynamic new resource.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>12:10 am – 1:10 pm</td>
<td>State Library: New Services and Resources</td>
<td>1112</td>
</tr>
<tr>
<td>Presenter: Diane Brown (State Library)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Description: This session will cover the new services and resources available from the State Library of Louisiana provided through the Louisiana Libraries: Connecting People to their Potential, a Broadband Technology Opportunity Program (BTOP) grant from the Department of Commerce. New services and resources include: Homework Louisiana, Louisiana Jobs and Careers Center, new databases, laptops to check out from public libraries and more.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1:10 pm – 2:10 pm</td>
<td>EBSCO Discovery Service and NetLibrary <strong>was a live demo</strong></td>
<td>1114</td>
</tr>
<tr>
<td>Presenter: Kathy Kiely (EBSCO)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Description: How does a Discovery System allows students to discover everything the library owns and more. Also we will spend time learning about Ebooks on EBSCOhost formally known as NetLibrary.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Session</td>
<td>Room</td>
<td>Description</td>
</tr>
<tr>
<td>---------</td>
<td>------</td>
<td>-------------</td>
</tr>
<tr>
<td><strong>Marketing Your Library for a Song: How 2 Academic Librarians Used Their Interests in Music to Reach out to Students</strong></td>
<td>Room 1110</td>
<td>This presentation is the culmination of four years of using interests in various aspects of music to engage students at various levels, and in all disciplines, at Nicholls State University. We will chronicle our evolution from hosting a Beat Poetry Reading and Performance Happening (known on our campus as Beats and Bongos), which attracted 17 participants in 2007, to our becoming involved with more than a half-dozen music-based events, including hosting a live/online radio show (The Holy Librarians’ Archive of Weird, Rare, and Interesting Music, which has won two university media awards); creating a Facebook page (The Holy Librarians, which has 3000+ friends); hosting dance demonstrations (German, Punjabi, and Nepalese folk dance, and American tap) in the library; presenting informative sessions on Bhangra-Beat music and dance competitions; hosting our faculty book club reading (Daniel J. Levitin’s This is Your Brain on Music); teaching a for-credit, senior level film music course; and beginning the process of creating a Music and Arts Resources Center, which will house world and historical instruments. In the four years we have been hosting such events, we have engaged over a thousand Nicholls’ students and faculty members directly and virtually, as well as geographically diverse people who had never heard of Nicholls or Ellender Library beforehand.</td>
</tr>
<tr>
<td><strong>Web Accessibility at Louisiana Academic Libraries</strong></td>
<td>Room 1111</td>
<td>This presentation will cover the fundamentals of web accessibility, including why it is important, and share some simple best practices. The presenter will show data about the accessibility of Louisiana’s academic library web sites, and compare it to a sampling of North American library web sites. The data reflect only 4-year academic libraries, but the issues and best practices are useful for all libraries.</td>
</tr>
<tr>
<td><strong>What Cataloging Managers Need to Know to Prepare for Transition</strong></td>
<td>Room 1112</td>
<td>Prior to the 2011 American Library Association (ALA) Annual Conference held in New Orleans in June, the three U.S. National Libraries, (Library of Congress (LC), the National Agricultural Library (NAL), and the National Library of Medicine (NLM) announced their decision to adopt the new cataloging code, Resource Description and Access (RDA) with a recommended implementation date not to proceed January 2013. This session is designed to provide cataloging managers with strategies and tips on how to introduce and prepare their libraries and staff for the transition to the new code.</td>
</tr>
<tr>
<td><strong>Discussion/Demo of Recent Enhancements to EBSCO’s A-to-Z/EBSCONet</strong></td>
<td>Room 1114</td>
<td><em>was a live demo</em></td>
</tr>
<tr>
<td><strong>LUNCH</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Time</td>
<td>Session 3</td>
<td></td>
</tr>
<tr>
<td>--------------</td>
<td>---------------------------------------------------------------------------</td>
<td></td>
</tr>
</tbody>
</table>
| 1:30 pm – 2:30 pm | **QR Codes: A Quick Response to New Technology**
|               | Room 1110                                                                 |
| Presenter    | Elizabeth (Lizz) Graves (Northwestern)                                    |
| Description  | QR code use is on the rise in higher education. This low-cost, low-maintenance technology may be just what you need to boost your library's access to information. Come by and find out what QR codes are, how to generate them, and what you can do with them in your library! |
|              | **Strategic Planning: The Fundamental Challenge and Essential Solution**   |
|               | Room 1111                                                                 |
| Presenter    | Robert Bremer (Nicholls)                                                  |
| Description  | Strategic plans fail for lack of effective leadership. What leadership is required? |
|              | **ILL-Driven Acquisitions**                                                |
|               | Room 1112                                                                 |
| Presenter    | Janet Crane (UNO)                                                         |
| Description  | With years’ worth of approval plan books sitting unused on the shelf and grim book budget forecasts for the future, we needed a new way to select books for purchase. Feeding faculty ILL requests into Acquisitions helped us to acquire books that faculty really needed, not just what they were “supposed” to want. In this session we'll share the results of an ILL-driven Acquisitions pilot project at UNO Library, including lessons learned and plans for the future. |
|              | **Elsevier: Transforming Research and Accelerating Scientific Discovery**  |
|               | Room 1114                                                                 |
| Presenter    | Jessica Herzog (Elsevier)                                                 |
| Description  | This presentation will introduce Elsevier’s new platform, SciVerse, and reveal the innovative new features available through SciVerse Hub & Applications, ScienceDirect, Scopus, and Engineering Village. We'll also share with you some important resources that are available to you to assist with product training! Elsevier is the world’s leading provider of science and health information, Elsevier serves more than 30 million scientists, students and health and information professionals worldwide. We help our clients advance science and health by providing world-class information and innovative tools that help them make critical decisions, enhance productivity, and improve outcomes. |

<table>
<thead>
<tr>
<th>Time</th>
<th>Session 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>2:40 pm – 3:40 pm</td>
<td><strong>ILLiad Sharing Session</strong></td>
</tr>
<tr>
<td></td>
<td>Room 1110</td>
</tr>
<tr>
<td>Presenter</td>
<td>Gayle Campbell</td>
</tr>
<tr>
<td>Description</td>
<td>Drupal From Start to Finish</td>
</tr>
<tr>
<td></td>
<td>Room 1111</td>
</tr>
<tr>
<td>Presenter</td>
<td>Karen Niemla (ULM) and David Comeaux (Tulane)</td>
</tr>
<tr>
<td>Description</td>
<td>Drupal is the Content Management System used for the ACRL-LA website ACRLLA.ORG and the site SAVELOUIS.ORG. Drupal is a free software that can help you make a dynamic web site. This presentation will begin with the Drupal installation process and go on through customization of the interface, installing modules, page building, administering updates, and more. Both Drupal versions 6 and 7 will be discussed.</td>
</tr>
<tr>
<td></td>
<td><strong>The Academic Librarian as Mentor: Helping Students in and out of the College Environment</strong></td>
</tr>
<tr>
<td></td>
<td>Room 1112</td>
</tr>
<tr>
<td>Presenter</td>
<td>Herb McGuin (SLU) &amp; Will Hires (LSU)</td>
</tr>
<tr>
<td>Description</td>
<td>This session will provide the definition of mentoring and also provide some comparison/contrast such as formal vs. informal, virtual vs. physical, subject focused vs. general, mentoring vs. coaching, etc. Additionally, we will address the issues of mentoring for students in academic institutions of higher education. It will present ways academic librarians can become involved in the lives of students and examples of academic success in and beyond the building.</td>
</tr>
<tr>
<td></td>
<td><strong>What's New at Gale</strong></td>
</tr>
<tr>
<td></td>
<td>Room 1114</td>
</tr>
<tr>
<td>Presenter</td>
<td>Dinah Ramirez</td>
</tr>
<tr>
<td>Description</td>
<td>This session will talk about the most recent additions to Gale’s line of library research resources as well as changes and updates to the Gale tools you use every day.</td>
</tr>
<tr>
<td>Thursday, October 13</td>
<td>SESSION 5</td>
</tr>
<tr>
<td>---------------------</td>
<td>-----------</td>
</tr>
<tr>
<td>3:50 pm – 4:50 pm</td>
<td>Room 1110</td>
</tr>
</tbody>
</table>

**Keeping up with the Jones’ and not getting caught on the wrong side of the digital divide: Ipad in the Library**

**Presenter:** Lora Amsberryaugier (UNO)

**Description:** Budget cuts have really put a damper on the Library keeping up with the expectations of students as users of technology. This last fiscal year the UNO Library was able to purchase iPad2s for the reference faculty and staff. This presentation will demonstrate what we have learned so far and what we plan to do with them this school year.

**RDA Relationships and RDA Instructions for Serials: The RDA Road Less Traveled**

**Presenter:** Joseph Nicholson (LSU)

**Description:** Training materials on RDA thus far have tended to concentrate on relatively cosmetic changes to MARC records that RDA will require in the descriptive portion of the cataloging record (e.g., the elimination of most abbreviations and the addition of new MARC fields for content, carrier, and media type) while neglecting the equally important concept of RDA relationships. Training documentation has also focused primarily on the monograph rather than on non-book formats like serials. This presentation will attempt to shed light on these sometimes disregarded aspects of RDA. Drawing on the FRBR and FRAD models on which RDA is based; it will devote special attention to the important relationships between Group 1, Group 2, and Group 3 entities and their representation in MARC records, with a particular emphasis on core relationship elements in RDA. It will also highlight some of the more important RDA instructions for cataloging serials. The presentation will conclude with recommendations about steps libraries should take to prepare for the implementation of RDA.

**LearningExpress Library: Basic Skills and Test Prep- A Four Year Partnership**

**Presenter:** Tom Porter (LearningExpress)

**Description:** A review of LearningExpress library and demonstrate the resource and how it is helping students throughout Louisiana and the United States.

**WorldCat Now and the Future**

**Presenter:** Tim Whisenant (OCLC)

**Description:** Come learn what’s new with WorldCat and how it is being used to help create efficiencies for staff in cataloging, acquisitions, and circulation within WebScale Management Services.
### Thursday, October 13
5:00 pm – 6:00 pm

<table>
<thead>
<tr>
<th>SESSION 6</th>
<th>Room 1110</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Heirs to the Throne: How to Effectively Transfer System Administrator Duties to your Successor</strong></td>
<td>Presenters: Kevin Baggett (LSU-LAW) and Michael Satori (McNeese)</td>
</tr>
<tr>
<td><strong>Description:</strong> After storing up a wealth of information after many years of working as a system administrator, how does one successfully train the next in line in a relatively short time? The speaker will discuss strategies for training the next system administrator that goes well beyond the LOUIS System Administrator Responsibilities document.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Room 1111</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SubjectsPlus</strong></td>
</tr>
<tr>
<td><strong>Description:</strong> Sigrid and Robbie will share their experiences installing, configuring, and using SubjectsPlus (<a href="http://www.subjectsplus.com">www.subjectsplus.com</a>), an open source web management system, at LSU. SubjectsPlus, similar in idea to LibGuides, allows subject librarians to create quality online subject and class guides, with an easy-to-use drag-and-drop interface. It also has website features such as a staff directory and resources listings. Sigrid and Robbie will demonstrate SubjectsPlus, discuss how to use it, and share their experiences with it at LSU Libraries.</td>
</tr>
<tr>
<td><strong>Presenters:</strong> Sigrid Kelsey &amp; Robbie Gore (LSU)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Room 1112</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>What's New with SciFinder</strong></td>
</tr>
<tr>
<td><strong>Description:</strong> The training will consist of a short presentation on SciFinder content and the new features, followed by a live demo highlighting the new sorting and filter options, the Markush searching capabilities and, most importantly, our new synthesis planner, SciPlanner.</td>
</tr>
<tr>
<td><strong>Presenters:</strong> Peter Blasi (Chemical Abstract Services (CAS))</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Room 1114</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Symphony Update</strong></td>
</tr>
<tr>
<td><strong>Description:</strong> In this session, you will hear an update on what's new and coming soon in Symphony. Have you worked with the power tools and new report outputs? Take a look.</td>
</tr>
<tr>
<td><strong>Presenters:</strong> Lisa Witteman (SirsiDynix) and Bill Kessler (SirsiDynix)</td>
</tr>
</tbody>
</table>
## Appendix K – continued

### Friday, October 14, 2011

**Friday, October 14**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00 am – 8:00 am</td>
<td>BREAKFAST</td>
</tr>
<tr>
<td>8:00 am – 9:00 am</td>
<td>SESSION 7</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 am – 9:00 am</td>
<td>The Louisiana Legislative Briefing: 2011 Edition <strong>cancelled</strong> Room 1110</td>
</tr>
<tr>
<td>Presenter: Mike Matthews (Northwestern State)</td>
<td></td>
</tr>
<tr>
<td>Description: The presenter will update attendees on the results of this year’s legislative session including the passage of HCR 129 which “urges and requests” the Regents to fund LOUIS. He will summarize the impact of HB 1 (the state budget), and related legislation on academic, K-12, and public libraries, including the massive effects of scheduled tax repeals on the 2011-2012 fiscal year.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 am – 9:00 am</td>
<td>LA LAMPP: Shining New Light on Preservation of Cultural Heritage Resources in Louisiana Room 1111</td>
</tr>
<tr>
<td>Presenter: Laura McLemore (LSUS) &amp; Tom Clareson (Lyrasis)</td>
<td></td>
</tr>
<tr>
<td>Description: In 2010, the Louisiana Archives and Manuscripts Association (LAMA), Le Comité des Archives, Louisiana Association of Museums (LAM), and LYRASIS (regional library services organization) collaborated to create the Louisiana Libraries, Archives, and Museums Preservation Project (LA LAMPP) to provide training and education in preservation planning, to survey cultural heritage institutions on the preservation status of their historical materials, and to develop a comprehensive plan for statewide preservation of cultural heritage resources. LA LAMPP received funding under the Institute of Museum and Library Services' National Leadership Grant Program for a Statewide Connecting to Collections Planning Grant. The statewide survey was conducted between October 2010 and February 2011. In addition to focusing on traditional preservation practices and needs, the survey gathered information on digitization and digital preservation issues among Louisiana’s cultural heritage organizations. Laura McLemore, LSU-Shreveport, Project leader, and Tom Clareson, LYRASIS consultant on the grant, will present the findings of the Planning Grant (from survey results, workshop feedback, and Advisory Committee meeting discussions), and what the plans for the future would be under either an IMLS implementation grant or other types of funding.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 am – 9:00 am</td>
<td>Introduction to the New ProQuest Platform Room 1112</td>
</tr>
<tr>
<td>Presenter: Edward Loera (ProQuest)</td>
<td></td>
</tr>
<tr>
<td>Description: This presentation is an overview of the new ProQuest platform. In this presentation I will demonstrate how users will be able to search, find, use and share their research. This presentation will cover: single search box, subject areas and product start pages, advanced search, search results – faceted search options, document preview and more, right tools at the right time – spell check, cite this, export and more, search and publication alerts - email and RSS, My Research, and tagging and shared lists</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 am – 9:00 am</td>
<td>Beyond the H-Index: The New Web of Knowledge Platform Room 1114</td>
</tr>
<tr>
<td>Presenter: Brian DeMarchi (Thomas Reuters)</td>
<td></td>
</tr>
<tr>
<td>Description: This presentation will discuss the new functionality of the Web of Knowledge including identifying funding sources, author disambiguation, and using bibliometrics for research evaluation.</td>
<td></td>
</tr>
</tbody>
</table>
**Friday, October 14**  
9:10 am – 10:10 pm

<table>
<thead>
<tr>
<th>SESSION 8</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Community Partnerships and Academic Librarians: Taking our Knowledge Beyond the Campus</strong></td>
</tr>
<tr>
<td><strong>Room 1110</strong></td>
</tr>
<tr>
<td><strong>Presenter:</strong> Mary Lou Strong, Jean Badeau, &amp; Ladonna Guillot (Southeastern)</td>
</tr>
<tr>
<td><strong>Description:</strong> Southeastern librarians took their information literacy knowledge and instruction skills from the campus to the community. The librarians partnered with the Tangipahoa Voluntary Council on Aging (TVCOA) to promote health information literacy to senior citizens in southeastern Louisiana. Armed with an Express Consumer Health Outreach Award from the National Network Libraries of Medicine/South Central Region, librarians offered instruction in basic computer and Internet skills, use of MedlinePlus and NIHSeniorHealth databases, and evaluation of online information. The presentation will highlight how the library formed local partnerships to fulfill the University’s strategic priority to promote lifelong learning in the community. It will also discuss the adjustments made to tailor instruction for a unique group of learners.</td>
</tr>
</tbody>
</table>

| **Ruskin Didn’t Say It: Researching and Verifying Claims in Anonymous Chain E-Mails** |
| **Room 1111** |
| **Presenter:** Stephen Pomes (U.S Department of Interior) |
| **Description:** Librarians -- and professionals in other fields -- have frequently complained that Internet websites are often the source of unreliable information. This unreliability has been the source for books, journal articles, conference presentations, and countless personal conversations. In contrast, anonymous chain e-mails receive less attention from librarians and other researchers. Many well-meaning people receive and forward anonymous chain e-mails containing questionable information and outright falsehoods. This forwarding simply reinforces misinformation in the public’s mind. I offer two examples of pre-Internet quotation hoaxes that persist in the public’s mind. Lastly, I illustrate several fact-checking sources to assist librarians in their reference work with these types of questions. |

| **CQ Press Electronic Resources Featuring CQ Researcher** |
| **Room 1112** |
| **Presenter:** Mary Glazier (CQ Press) |
| **Description:** The session will cover training and best utilization of the CQ Researcher and its components. |

| **Credo Reference: Promoting Information Literacy and Research Effectiveness** |
| **Room 1114** |
| **Presenter:** Jackie LaPlaca Ricords (Credo) |
| **Description:** Are you getting the most out of your e-resources? With low usage and shrinking budgets, libraries are challenged to justify resource investments now more than ever. At the same time, information users are ill prepared to navigate the amount and quality of content on the web. Attend this session to learn about Credo Reference and how our new platform, reference content, tools and services help users navigate information resources. This live demonstration will cover new features of Credo Reference and best practices for increasing usage and information literacy. |
### Appendix K - continued

<table>
<thead>
<tr>
<th>Friday, October 14</th>
<th>SESSION 9</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:20 am – 11:20 pm</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Being Accountable for Assessment: Challenges in an Information Literacy Credit Course</strong></th>
<th>Room 1110</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Presenter:</strong> Angela Dunnington, Penny Hecker, &amp; Mary Lou Strong (Southeastern)</td>
<td></td>
</tr>
<tr>
<td><strong>Description:</strong> Developing outcome-based library instruction is one of the challenges faced by academic librarians today. This session will provide an overview of how a team of librarians at Southeastern Louisiana University formed an Assessment Working Group to improve assessment of student learning outcomes in their information literacy credit course, Library Science (LS) 102: Introduction to Information Research. The presentation illustrates how the working group identified core competencies for the course, created a standardized departmental final exam, and continues to explore other assessment measures.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Making the Students Work for Us: The Library as the Beneficiary Community Partner in Campus Service Learning Projects</strong></th>
<th>Room 1111</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Presenter:</strong> Beth West (Southeastern)</td>
<td></td>
</tr>
<tr>
<td><strong>Description:</strong> In the fall of 2010, Sims Library at SLU paired with three groups of students in a junior/senior level marketing class focusing on public relations. Each group was tasked with creating outreach and PR materials for various library services and was paired with a librarian &quot;community partner&quot; who worked closely with them. In addition to the project, students were required to work volunteer hours as part of their project. Sims Library does not have a librarian in charge of outreach; thus the project was a great way for us to &quot;outsource&quot; PR materials. The presentation will cover the successes and lessons learned in the project.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>To the Cloud! How to Compile and Analyze Reference Statistics Easily and for Free</strong></th>
<th>Room 1112</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Presenter:</strong> Sonnet Ireland &amp; Faith Simmons (UNO)</td>
<td></td>
</tr>
<tr>
<td><strong>Description:</strong> Keeping all statistics in one spreadsheet can get messy and confusing—and it leaves us vulnerable to losing our statistics in the event of technical difficulties. To organize and preserve the statistics, we copy data from Google Documents on a weekly basis into stable spreadsheets organized by month. To prevent the loss of data, we use cloud computing, saving them in a shared folder in Dropbox. We keep the original data in separate tabs, allowing us to calculate weekly and monthly totals by type of interaction, time of day, and day of the week. Using free cloud computing applications allows us to keep more accurate reference statistics throughout the library and better serve our patrons.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>New Innovations from IEEE Xplore</strong></th>
<th>Room 1114</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Presenter:</strong> Jalyn Kelley (IEEE)</td>
<td></td>
</tr>
<tr>
<td><strong>Description:</strong> This live demonstration, presented by IEEE Client Services Manager Jalyn Kelley, will cover how to get the most out of your IEEE Xplore subscription, what’s new with IEEE, and upcoming enhancements to the database. IEEE Xplore is the premier database for research in electrical engineering, electronics, computer science and related disciplines.</td>
<td></td>
</tr>
<tr>
<td>Time</td>
<td>Session</td>
</tr>
<tr>
<td>---------------------</td>
<td>-------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Friday, October 14</td>
<td><strong>SESSION 10</strong></td>
</tr>
<tr>
<td>11:30am – 12:30 pm</td>
<td><strong>LOUIS: The Louisiana Library Network</strong> Room 1110</td>
</tr>
<tr>
<td><strong>Presenter:</strong> Cathy Sicard (LOUIS)</td>
<td></td>
</tr>
<tr>
<td><strong>Description:</strong> Join us as we revisit our journey from 1990, when only six Louisiana academic libraries were automated and only four had internet access, to the present where we partner with Academic Libraries, State and Private Libraries, Museums and Archives to provide a multitude of products and services to 47 consortia members.</td>
<td></td>
</tr>
<tr>
<td><strong>ACRL Business Meeting</strong> Room 1111</td>
<td></td>
</tr>
<tr>
<td><strong>Presenter:</strong> Mike Matthews (Northwestern State)</td>
<td></td>
</tr>
<tr>
<td><strong>Moving Library Cooperation to Web Scale:</strong> Libraries in Transition Room 1112</td>
<td></td>
</tr>
<tr>
<td><strong>Presenter:</strong> Jennifer Bielewski (Lyrisis)</td>
<td></td>
</tr>
<tr>
<td><strong>Description:</strong> OCLC and LYRASIS are collaborating to share more about the web scale working environment with libraries nationwide. Through a series of face to face and online conferences, the two organizations are sharing the value of cloud computing tools by demonstrating the ease of use, adaptability, scalability and overall cost benefit of working in this cutting edge way. Join us for a one-hour conversation on Web Scale! We will begin with a group discussion of how libraries are working smarter by implementing free cloud computing tools. This will be followed by a brief summary of how libraries are successfully transitioning to OCLC’s revolutionary new Web Scale Management Services. Our group discussion will conclude with of the long term impact of web scale services on libraries and their users.</td>
<td></td>
</tr>
<tr>
<td><strong>LexisNexis Academic: Conducting Legal and Business Research</strong> Room 1114</td>
<td></td>
</tr>
<tr>
<td><strong>Presenter:</strong> Lynn Smith (LexisNexis)</td>
<td></td>
</tr>
<tr>
<td><strong>Description:</strong> This session will concentrate specifically on conducting legal and business research using LexisNexis Academic. For legal, the presentation will cover the different ways to find cases and statutes. It will also cover Shepard’s. Shepard’s is a key element of conducting legal research. For business, the presentation will cover Company Dossier and the numerous business resources on LexisNexis Academic. Company Dossier covers over 40 million companies.</td>
<td></td>
</tr>
</tbody>
</table>
## Surveys by LOUIS Members

<table>
<thead>
<tr>
<th>Survey Description</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prescott Memorial Library Survey, 2010</td>
<td>October 5, 2010</td>
</tr>
<tr>
<td>Research Faculty Library Evaluation</td>
<td>Nov 30, 2010</td>
</tr>
<tr>
<td>2011 STEM Career Fair Extra participation Evaluation</td>
<td>Feb 7, 2011</td>
</tr>
<tr>
<td>PML New Homepage</td>
<td>Feb 11, 2011</td>
</tr>
<tr>
<td>2011 Business and Social Science Career Fair</td>
<td>March 23, 2011</td>
</tr>
<tr>
<td>Information Literacy partnership</td>
<td>May 6, 2011</td>
</tr>
<tr>
<td>Faculty Satisfaction</td>
<td>May 17, 2011</td>
</tr>
<tr>
<td>LALICN Directors Planning Survey</td>
<td>May 17, 2011</td>
</tr>
</tbody>
</table>
Appendix M

LOUIS Article Citations


Appendix N

LOUIS Consortium Involvement

- **Melinda F Matthews, ULM**: LLA Anthony Beniot Mid-year Career Committee; LLA Scholarship Committee; Subject Specialist, LLA Long Range Planning Committee
- **Diana Schaubhut, Our Lady of Holy Cross College**: Newsletter committee for HSLAL (Health Sciences Library Association of Louisiana)
- **Brian Sherman, McNeese**: COSUGI Conference Chair; ALA LRTS Award Jury; ALA YALSA Fabulous Films for Young Adults Committee
- **Patti Threatt, McNeese**: Internet Outreach Committee; Louisiana Archives and Manuscripts Association's Archival Training Cooperative Committee
- **Sharon Mader, UNO**: IFLA (International Federation of Library Associations and Institutions) Information Literacy Standing Committee, Secretary (as ALA representative)
- **Jennifer Cargill, LSU**: Member, Baton Rouge Community College Library Advisory Board; Member, Association of Research Libraries Membership Committee
- **Lance Query, Tulane**: Board of Directors of the Amistad Research Center
- **Abby Landy, NSULA**: Board member and Tournament Director for the Louisiana Association for Academic Competition
- **Terry Martin, LA College**: Peer Reviewer for *The Christian Librarian*; Mentor for new librarian for the Association of Christian Librarians; Faculty Secretary for Omicron Delta Kappa, National Leadership Honor Society
- **Marianne Comegys, LSUHSC-S**: Board of Directors of the Medical Library Association 2010 – 2013; Elected President of SCAMEL (South Central Academic Medical Libraries consortium) (Arkansas, Louisiana, New Mexico, Oklahoma, Texas) 2010-2012
- **Kathryn Kerdolff, LSUHSC-NO**: Chair of the History Committee for the South Central Chapter of the Medical Library Association (SCC/MLA)
- **William Armstrong, LSU**: Chair of the Chemistry Division of SLA and administrator for a web conference that the division has held annually since 2004 reaching an international audience.
- **Janie Branham, SLU**: North American Serials Interest Group (NASIG); Library School Outreach Committee
- **Melinda F Matthews, ULM**: LLA Anthony Beniot Mid-year Career Committee; LLA Scholarship Committee; Subject Specialist, LLA Long Range Planning Committee
- **Kathryn Seidel, BRCC**: ACRL-LA STAR Committee (Successful Transitions to Academic Research)
- **Cyndy Robertson, ULM**: Executive Board of the Louisiana Archives and Manuscripts Association; Co-Chair LLA Library Managers Interest Group
- **Ima Dawson, LSU SLIS**: ACRL-LA Awards Committee; ACRL-LA / LSU SLIS Relationship Committee; Support Network Committee
- **Sigrid Kelsey, LSU**: ACRL-LA Awards Committee; Catholic Library Association; General Editor of Catholic Library World; Louisiana Library Association; Web Editor and an ex officio member of LLA Executive Board
- **Melissa Goldsmith, Nicholls**: President, ACRL-LA; Advisory board for *Codex*, the journal of ACRL-LA; Past Chair (current member) of the By-Laws Committee, ACRL-LA; Lead Moderator of the AMS-Listserv and member of the Communications Committee, American
Appendix N – continued

Musicological Society; Program Committee, AMS-Southern Chapter; Local Arrangements Committee, AMS-Southern Chapter

- Tony Fonseca, Nicholls: ACRL-LA Constitution and Bylaws Committee; ACRL-LA / LSU SLIS Relationship Committee; Executive Board
- Megan Lowe, ULM: ACRL-LA Constitution and Bylaws Committee; Support Network Committee; Executive Board
- Mitch Fontenot, LSU: Consultant, ACRL-LA STAR Committee (Successful Transitions to Academic Research)
- Elizabeth Beard, LSUA: ACRL-LA STAR Committee (Successful Transitions to Academic Research)
- Jessica Hutchings, McNeese: ACRL-LA STAR Committee (Successful Transitions to Academic Research); Executive Board
- Karen Norman, LSUA: ACRL-LA STAR Committee (Successful Transitions to Academic Research)
- Kelly Blessinger, LSU: ACRL-LA Support Network Committee; Executive Board
- Gail Kwak, NSULA: ACRL-LA Support Network Committee
- Hanna Kwasik, LSUHSC-NO: MLA Technical Services Section: Mentoring Committee, Chair; MLA: Credentialing Committee; MLA Research Section: Awards Committee; South Central Chapter/Medical Library Association: Credentialing Committee and Research Committee; South Central Academic Medical Libraries: Collection Development Committee
- Mike Matthews, NSULA: ACRL-LA Executive Board, Chair of the Academic Section of LLA
- Karen Niemla, ULM: ACRL-LA Executive Board
- Mary Marix, LSUHSC-NO: South Central Chapter/Medical Library Association; National Network of Libraries of Medicine/South Central Region – Historical Collections Task Force
- Jennifer Lloyd, LSUHSC-NO: Co-chair of the SCAMEL ILL committee, member of SCC Communications Committee
- Suzanne Martin, FTCC: ACRL/CJCLS Conference Program Planning Committee
- Wendy Johnson, RPCC: LCTCS E-Learning Coordinator Committee and Annual conference eLearning Planning Team
- Cynthia Blaschke, FTCC: South Central Chapter of the Medical Library Association (SCC/MLA)
- Ajaye Bloomstone, LSU Law: Chair, Baton Rouge Hospital Libraries Consortia, South Central Chapter/Medical Library Association, ALA Association for Library Collections and Technical Services (ALCTS)
- Montie’ Dobbins, LSUHSC-S: Chair, LLA Resolutions Committee; South Central Chapter/Medical Library Association Program Committee; Hospital Library Interest Section/South Central Chapter/Medical Library Association Program Committee
- David C. Duggar, LSUSHC-S: Chair, LLA Nominating Committee; South Central Chapter/Medical Library Association Fundraising Committee; Chair, Medical Library Association Thompson Scientific/MLA Doctoral Fellowship Jury; Hospital Libraries Section/Medical Library Association HLS-L Manager (ex-officio member, Publications Committee); Chair, 75th Anniversary Celebration (BLMD) Biomedical and Life Sciences Division/Special Libraries Association; Environmental and Resource Management Division,
Appendix N - continued

Special Libraries Association ERMD Student Award Jury; Treasurer, Health Sciences Library Association of Louisiana

- **Julie Esparza**, LSUHSC-S: Chair, Continuing Education Committee South Central Chapter/Medical Library Association; Program Committee South Central Chapter/Medical Library Association; Chair, Cancer Librarians Section/Medical Library Association; Library Advisory Board New England Journal of Medicine

- **Dee Jones**, LSUHSC-S: Chair, Membership Committee Hospital Library Interest Section/South Central Chapter/Medical Library Association; Chair, Research Committee South Central Chapter/Medical Library Association; Historical Task Force National Network of Libraries of Medicine/South Central Region; Co-Chair, Membership Committee Research Section/Medical Library Association; Chair, Continuing Education Award Jury Medical Library Association; Director, Cumulative Indexing Project Oral History Committee/Medical Library Association

- **Dixie Jones**, LSUHSC-S: Medical Library Association Continuing Education Committee; South Central Chapter of the Medical Library Association Credentialing Committee; American Medical Informatics Association Ethics Committee

- **Barbara Reilly**, LSUHSC-S: Membership Committee Health Sciences Library Association of Louisiana

- **Donna Timm**, LSUHSC-S: Awards and Scholarships Committee South Central Chapter/Medical Library Association; Committee for Advocating Scholarly Communication Medical Library Association; Chair-Designate, Governmental Relations Committee Medical Library Association; Joint Legislative Task Force Medical Library Association/Association of Academic Health Sciences Libraries

- **Deidra Woodson**, LSUHSC-S: History Committee South Central Chapter/Medical Library Association; Program Committee Technical Services Section/Medical Library Association Governmental Relations Committee Medical Library Association

- **Eric Johnson**, SLU: President, Executive Board, Upgrade Tangipahoa, Inc.; Member, PFLAG-New Orleans Scholarship Committee; Member, Hammond Regional Arts Center Advisory Committee; LLN Representative, LALINC Executive Board.

- **Elaine B Smyth**, LSU: Chair, Budget & Development committee, Rare Books & Manuscripts Section, ACRL/ALA

- **Ajaye Bloomstong**, LSU LAW: Chair, Baton Rouge Hospital Libraries Consortia; South Central Chapter/Medical Library Association, Local arrangements; ALA ALCTS (Association for library collections and technical services) Liaison to AALL (American association of law libraries); Executive Board, Education Board Acquisitions Standing Committee/Roundtable chair, AALL TS-SIS (Technical services special interest section);

- **Michelle Riggs**, LSUA: President, Louisiana Archives and Manuscripts Association; Archival Training Collaborative Steering Committee; Society of American Archivists Issues and Advocacy Roundtable Steering Committee

- **Robert Bremer**, Nicholls: Chair, ALA Diversity Research Grants Advisory Committee; Chair-Elect, SELA University & College Library Section; ACRL-LA Peer-Support Mentor; Occasional Lecturer on “Copyright for Librarians” (AK, LA, NJ, PA).

- **James Duggan**, Tulane: Past-President, Executive Board, American Association of Law Libraries; Chair Administration Committee, AALL; Board, Chinese and American Forum on Legal Information and Law Libraries
Appendix N - continued

- **Rebecca Bealer, LSUHSC-NO**: Chair, Newsletter Committee, Health Sciences Library Association of Louisiana; Functional Expert Serials Module, Innovative Users Group; South Central Chapter/Medical Library Association Research Committee
- **Julie Schiavo, LSUHSC-NO**: Chair-elect / Program Chair of the Medical Library Association-Dental Libraries Section
- **Marlene Bishop, LSUHSC-NO**: South Central Chapter/Medical Library Association, Governmental Relations Committee; South Central Chapter/Medical Library Association: Program Committee – Treasurer, HSLAL (Health Sciences Libraries Association of Louisiana) and Vice President/President-Elect
- **Maureen M Knapp, LSUHSC-NO**: National Network of Libraries of Medicine-South Central Region Technology Advisory Committee; Medical Library Association Medical Informatics Section Career Development Grant Jury; South Central Chapter of the Medical Library Association Survey Monkey Liaison, South Central Chapter of the Medical Library Association RegOnline Liaison
- **Debra Sibley, LSUHSC-NO**: Medical Library Association Awards Committee Fellows Selection Jury, South Central Chapter of the Medical Library Association, Program Co-Chair, IFLA, Standing Committee on Science and Technology Libraries, South Central Academic Medical Librarians Finance Committee, Co-Chair
- **Jim Hobbs, Loyola University New Orleans**: LALINC Electronic Resources Committee
- **Elizabeth Kelly, Loyola University New Orleans**: LOUISiana Digital Library Committee
- **Trish Nugent, Loyola University New Orleans**: Greater New Orleans Archivists, Treasurer; Society of Southwest Archivists, Scholarship Committee
- **Deborah Poole, Loyola University New Orleans**: ACRL-LLA Peer Support Network, Mentor
- **Susan Brower, Loyola University New Orleans**: Consortium of College & University Media Centers, Board of Directors; Chair, Strategic Plan Task Force
- **Malia Wiley, Loyola University New Orleans**: LALINC Information Literacy Committee
- **Florence M. Jumonville, UNO**: Board member, Louisiana Library Foundation; Board member, Louisiana Historical Association
- **Linda Smith Griffin, LSU**: ALA, ACRL Panel Sessions Committee; ALA, ALCTS, President’s Program Committee, Chair; ALCTS, CRS, NASIG Representative; ALCTS, CaMMS, Competencies and Education for a Career in Cataloging Interest Group, Co-Vice Chair; ALCTS, CaMMS, Heads of Cataloging.
- **Laura McLemore, LSUS**: Vice-President/President Elect of the Academy of Certified Archivists; Louisiana Archives and Manuscripts Association; Archival Training Collaborative Committee for LAMA.
- **Dinah Williams, ULM**: LLA Executive Board, LLA Finance Committee; Trustee, Ouachita Parish Public Library System; OPLIB Voting Member in the Trailblazer Library System
- **Christy Wrenn, Centenary College of Louisiana**: LALINC Executive Committee, Alternate Member at Large; Louisiana Library Association, Peer reviewer for Louisiana Libraries; Friends of Red River U. S. National Wildlife Refuge, Membership Committee for Planning; Shreveport Times Old Timers—TOTs, Membership Committee for Planning and Banquets
- **Elissa S. Plank, LSU**: Vice-Chair/Chair-Elect of LaSSAL (Louisiana Support Staff Association of Libraries) section of the Louisiana Library Association; Nominating Committee, Louisiana Library Association; Literary Merit Award Committee, Louisiana Library Association
- **GoDORT representative; Louisiana Libraries Editorial Board; Co-Coordinator, Library Managers Interest Group, Louisiana Library Association; Member of ACRL-LA
Appendix N - continued

- **Lori Smith, SLU**: Chair of the Louisiana Advisory Council for the State Documents Depository Program (LACSDDP); Coordinator-Elect of ALA GODORT’s Federal Documents Task Force
- **Bruce Turner, ULL**: Louisiana Archives and Manuscripts Association; Treasurer Society of American Archivists; member of SAA Foundation National Disaster Recovery Fund for Archives Grant Review Committee
- **Brian Sherman, LSUS**: COSUGI Chair; LLA Academic Section Secretary; LLA Local Arrangements Conference Committee
- **Kathryn Seidel, BRCC**: Chair of ACRL-LA STAR (Successful Transitions to Academic Research) and also a member of the LALINC Information Literacy Committee
- **Jacqueline Jones, BRCC**: Appointed by the Governor to the Louisiana Historical Records Advisory Board
- **Joanie Chavis, BRCC**: Association of College and Research Libraries – Appointments Committee
- **Stephanie Braunstein, LSU**: Federal Depository Library Council—advisor to the Public Printer of the United States; American Library Association Council—representing the interests of the state of Louisiana via the Louisiana Library Association; Steering Committee for the Association of Southeastern Research Libraries (ASERL) Collaborative Federal Depositories Program; LSU Faculty Senate; LSU Libraries Mentoring Committee; LSU Libraries Faculty Writing Group
- **Betsy Miguez, ULL**: LLA Distance Education Interest Group Coordinator
- **Connie Phelps, UNO**: ACRL Women and Gender Studies Section Membership Committee
- **Sheryl Curry, ULL**: Review Column Editor of Louisiana Libraries (LLA); Subject Specialist on the LLA Tellers Committee; Louisiana Technology Council
- **Kevin Hebert, Delgado Community College**: LALINC Electronic Resources Committee
# Appendix O

## Listservs Managed by LOUIS

<table>
<thead>
<tr>
<th>Listserv</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>LAEXEC-L</td>
<td>LALINC Executive Committee</td>
</tr>
<tr>
<td>LALDF-L</td>
<td>Louisiana Academic Library Directors Forum</td>
</tr>
<tr>
<td>LALINC-L</td>
<td>Louisiana Academic Librarians Discussion List</td>
</tr>
<tr>
<td>LER-L</td>
<td>LALINC Electronic Resources Listserv</td>
</tr>
<tr>
<td>LLN-L</td>
<td>Louisiana Library Network Discussion List</td>
</tr>
<tr>
<td>LLNCOM-L</td>
<td>Members of the LLN Commission</td>
</tr>
<tr>
<td>LOUILL-L</td>
<td>LOUIS ILLiad</td>
</tr>
<tr>
<td>LOUIS-L</td>
<td>All LOUIS Staff</td>
</tr>
<tr>
<td>LOUISDL</td>
<td>LOUISiana Digital Library</td>
</tr>
<tr>
<td>LSA-L</td>
<td>LOUIS System Administrators</td>
</tr>
</tbody>
</table>